



Global Medical Arrangements COVID-19 Testing

Employers have a Duty of Care to protect their employees health and safety while at work. Using our global network of primary care and occupational health clinics, we are pleased to offer an extension to our Global Medical Arrangements (GMA) service by now facilitating COVID-19 testing.

When you use our fully managed service, you can be assured that all testing is conducted at vetted and approved facilities by certified and accredited healthcare professionals.

Our Global Medical Arrangement services include:

- Identification of a licensed clinic facility
- Liaising with the employee, employer and provider to schedule the required testing
- Securely sending the employee any documentation to be completed prior to their appointment
- Medical record, notes and test results uploaded upon completion of the testing
- Secure storage of medical records and test results
- Secure access to review and download documentation



Covid-19 Testing

- **Polymerase Chain Reaction (PCR) testing**

Using a nasal or throat swab, this test is designed to detect if an individual has an active infection by detecting the presence of genetic material of the virus known as Ribonucleic Acid (RNA).

- **Antibody testing**

By taking a small blood sample, this test looks for antibodies in order to determine whether there has been previous exposure to the COVID-19.

- **Pre-test Counselling**

A selection of our providers also offer pre-test counselling services for individuals prior to proceeding with any testing so they are well prepared for the process and possible outcomes.



Features and Benefits of using our Global Medical Arrangements service:

- Tests are conducted at vetted and approved facilities by certified and accredited health care professionals that provide consistent, quality results.
- End-to-end process managed through one system and overseen by one provider, offering efficiencies and consistencies in the handling, storage and review of employee health data.
- Where further analysis or laboratory testing is required, our team will continue to manage the process and co-ordinate with third parties until results are received and uploaded.
- All information is handled in accordance with applicable privacy guidelines and with the relevant employee consent.
- Online portal tracks employee progress and outcomes and allows for health trend analysis, financial reporting and real-time monitoring of performance against agreed Service Level Agreements (SLA's).
- At the end of the process the employer and their employee will have a report that will help them understand whether the person can go to work, needs medical attention or needs to isolate based on their test results at the chosen clinic.

Get in touch to request a quote today:



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IMPORTANT NOTE:

UnitedHealthcare Global is not responsible for making recommendations or assessing the suitability of a diagnostic test and will not be conducting, analysing or assessing any diagnostic test on your behalf. The role of UnitedHealthcare Global is strictly limited to arranging for third parties to conduct the test you request. UnitedHealthcare Global does not warrant the accuracy of any diagnostic test carried out by any of the independent providers in its network and does not accept any liability whatsoever for any inaccurate test results or any problems with the testing process.

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