

# UnitedHealthcare Insurance DAC



## Solvency and Financial Condition Report “SFCR”

For year ending 31<sup>st</sup> December 2023

## TABLE OF CONTENTS

|  |           |
|--|-----------|
| TABLE OF CONTENTS.....   | 2         |
| INTRODUCTION.....  | 5         |
| THE COMPANY.....   | 5         |
| EXECUTIVE SUMMARY.....   | 6         |
| <b>A. BUSINESS AND PERFORMANCE.....</b>  | <b>9</b>  |
| A.1 Business and Group structure.....  | 9         |
| A.2 Underwriting performance.....  | 10        |
| A.3 Investment performance.....  | 11        |
| A.4 Performance of other activities.....                                       | 11        |
| A.5 Any other information.....   | 11        |
| <b>B. SYSTEMS OF GOVERNANCE.....</b>   | <b>11</b> |
| B.1 General Information on the systems of governance.....                      | 11        |
| B.1.1 Committees.....  | 13        |
| B.1.1.1 Risk Committee.....  | 13        |
| B.1.1.2 Audit Committee.....   | 14        |
| B.1.2 Adequacy of and Review of Systems of Governance.....                     | 14        |
| B.1.3 Remuneration.....  | 15        |
| B.1.4 Control Functions.....   | 15        |
| B.2 Fit and Proper requirements.....   | 17        |
| B.2.1 Policies and processes in place to meet Fit and Proper requirements..... | 17        |
| B.3 Risk Management System including the Own Risk and Solvency Assessment..... | 18        |
| B.3.1 Implementation of Risk Management System.....                            | 18        |
| B.4 Internal Control System.....   | 20        |
| B.4.1 Internal Controls system.....  | 20        |
| B.4.2 Compliance Function.....   | 21        |
| B.5 Internal audit function.....   | 21        |
| B.6 Actuarial function.....  | 21        |
| B.7 Outsourcing.....   | 21        |
| B.8 Any Other Information.....   | 21        |
| <b>C. RISK PROFILE.....</b>  | <b>22</b> |
| C.1 Underwriting Risk.....   | 22        |
| C.1.1 Risk Exposure.....   | 22        |
| C.1.2 Risk Mitigation.....   | 22        |
| C.2 Market Risk.....   | 23        |
| C.2.1 Risk Exposure.....   | 23        |
| C.2.2 Risk Mitigation.....   | 23        |
| C.3. Counterparty Risk.....  | 23        |
| C.3.1 Risk Exposure.....   | 23        |

|  |           |
|--|-----------|
| C.3.2 Risk Mitigation .....  | 23        |
| C.4. Liquidity Risk .....  | 24        |
| C.4.1 Risk Exposure.....   | 24        |
| C.4.2 Risk Mitigation .....  | 24        |
| C.5. Operational Risk.....   | 24        |
| C.5.1 Risk Exposure.....   | 24        |
| C.5.2 Risk Mitigation .....  | 24        |
| C.6. Strategic Risks.....  | 25        |
| C.6.1 Risk Exposure.....   | 25        |
| C.6.2 Risk Mitigation .....  | 25        |
| C.7. Risk Sensitivity.....   | 25        |
| <b>D. VALUATION FOR SOLVENCY PURPOSES.....</b>   | <b>27</b> |
| D.1 Assets.....  | 27        |
| D.1.1 Valuations differences: Solvency II vs Statutory Financial Statements.....   | 27        |
| D.1.2 Valuation bases, methods and main assumptions .....  | 27        |
| D.1.3 Items not in scope.....  | 29        |
| D.2 Technical provisions .....   | 29        |
| D.2.1 Solvency II Technical Provisions and Reinsurance Recoverables: Overview.....   | 29        |
| D.2.2 Solvency II Technical Provisions and Reinsurance Recoverables: bases, methodology and assumptions .....              | 30        |
| D.2.3 Level of uncertainty associated with the value of the Solvency II Technical Provisions.....                          | 31        |
| D.2.4 Differences between Solvency II Technical Provisions and valuation of liabilities for the financial statements ..... | 31        |
| D.2.5 Long-term guarantee measures .....   | 31        |
| D.2.6 Material Changes in relevant assumptions compared to previous reporting period.....                                  | 32        |
| D.3 Other liabilities .....  | 32        |
| D.3.1 Valuation differences – Solvency II v Statutory Financial Statements.....  | 32        |
| D.3.2 Valuation bases, methods and main assumptions .....  | 32        |
| D.3.3 Items not in scope.....  | 33        |
| D.4 Alternative methods for valuation.....   | 34        |
| D.5 Any other information.....   | 34        |
| <b>E. CAPITAL MANAGEMENT .....</b>   | <b>35</b> |
| E.1 Own funds.....   | 35        |
| E.1.1 Own Funds.....   | 35        |
| Changes in own funds in 2023 .....   | 35        |
| E.1.2 Eligible own funds to cover Solvency Capital .....   | 35        |
| E.1.3 A comparison of the Financial Statements Equity and Solvency II Own Funds.....                                       | 36        |
| E.1.4 Additional information on Own Funds .....  | 36        |
| E.2 Solvency Capital Requirement and Minimum Capital Requirement.....  | 36        |
| E.2.1 Solvency II Capital requirements split by risk module .....  | 37        |

|       |   |    |
|-------|---|----|
| E.2.2 | Use of simplified methods.....  | 37 |
| E.2.3 | Undertaking specific parameters .....   | 37 |
| E.2.4 | Calculation of the Minimum Capital Requirement.....   | 37 |
| E.2.5 | Material changes during the reporting period .....  | 38 |
| E.3   | Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement.....      | 38 |
| E.4   | Differences between the standard formula and any internal model used .....  | 38 |
| E.5   | Non-compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement..... | 38 |
| E.6   | Any other information .....   | 38 |
| F.    | ANNEX: QUANTITATIVE REPORTING TEMPLATES ('QRTS').....   | 39 |

## INTRODUCTION

The purpose of the Solvency and Financial Condition Report (“SFCR”) is to provide a comprehensive overview of the financial performance and solvency capital position of UnitedHealthcare Insurance Designated Activity Company (“the Company” or “UHCI DAC”) at 31 December 2023.

It contains the narrative required by article 290-303 and 359-371 of Commission Delegated Regulation (EU) 2015/35 of 10 October 2014 (the “Delegated Acts”) supplementing Directive 2009/138/EC of the European Parliament and of the Council on the taking-up and pursuit of the business of Insurance and Reinsurance (Solvency II).

## THE COMPANY

UnitedHealthcare Insurance Designated Activity Company is a company incorporated in Ireland. It was authorised as a non-life insurer by the Central Bank of Ireland (“CBI”) on 1 February 2018 (for non-life insurance classes 1, 2, and 18) and commenced operations in April 2018. The Central Bank of Ireland is the Company’s home regulator. The Company is able to operate across the European Economic Area (“EEA”) on a freedom of services (“FOS”) basis. The Company also operates in the United Kingdom via its UK Branch which is regulated by the Prudential Regulation Authority (“PRA”) and the Financial Conduct Authority (“FCA”).

The Company is a health insurer licensed to write core health insurance policies with assistance benefits, which includes repatriation and evacuation services. The International Private Medical Insurance (“IPMI”) product provides cover to expatriates and globally mobile populations. The IPMI plans offer a tiered choice for employer organisations with bespoke benefits for larger corporate customers.

The Company’s mission is to help people live healthier lives and help make the health system work better for everyone.

The Company is a part of UnitedHealth Group “UHG”, a diversified health and well-being Company headquartered in the United States. UHG is listed on the New York Stock Exchange.

## **EXECUTIVE SUMMARY**

### **BUSINESS AND PERFORMANCE SUMMARY**

The Company is well capitalised with own funds of €25m and a Solvency Coverage Ratio of 216% at 31 December 2023. In 2023, the Company produced a loss of €4.96m. It was expected that the Company would incur losses as it continues to invest and build scale.

On the 7 March 2024 the Company allotted two hundred thousand ordinary shares with a nominal value of €1. Consideration received for the allotment of the Ordinary Share was €25,000,000. The Ordinary Share was allotted to the Company's immediate parent undertaking, UHCG Holdings (Ireland) Limited.

More details on the Company's financial performance can be found in Section A.

### **SYSTEM OF GOVERNANCE SUMMARY**

The Board of Directors (the "Board") of UHCI DAC holds ultimate responsibility for the oversight, governance and direction of the business and affairs of the Company. It is the supervisory and management body of the Company. The Board establishes the business objectives, as well as considering and approval of business strategy and business plans.

The Board obtains reasonable assurances on a regular basis from the Company's Senior Management Team ("SMT"), including the Chief Executive Officer that there is an ongoing and effective process in place for ensuring appropriate strategic management of the Company. The Board frequently evaluates the actual operating and financial results against forecast results, in light of agreed business objectives, business strategy and business plans.

The Board formally establishes that the risk tolerance of the business is commensurate with its capital strength and expressed in qualitative terms and includes quantitative metrics to allow tracking of performance, ensuring that the business undertaken by the Company is consistent with the agreed risk profile.

The Board is responsible for setting out the corporate governance principles appropriate to the Company and for ensuring that such principles are monitored and complied with.

The Board is assisted in carrying out these duties by an Audit Committee and a Risk Committee.

Further details on the Company's system of governance can be found in Section B.

### **RISK MANAGEMENT SYSTEM AND THE OWN RISK AND SOLVENCY ASSESSMENT**

The primary objective of the Risk Management System is to identify, measure, monitor, manage and report risk that the Company is exposed to. The Own Risk and Solvency Assessment ("ORSA") documents the processes which underpin the Company's Risk Management System. The ORSA is a key tool for providing information about risks and their management to the Board to help facilitate strategic decision making. In addition, regular reporting of key risk indicators provides the Board and management with actionable insights into the Company's risk exposures.

The Company recognises that managing risk is critical to its success as it works to ensure quality and a high-level of performance. UHCI DAC's management is tasked with managing risk on a day-to-day basis.

Risk management activities include assessing and taking actions necessary to manage risk in connection with the long-term strategic direction and operation of the business.

Risks are inherent in the business activities and relate to insurance and financial risks, strategic threats, operational issues, compliance with laws and reporting obligations.

The foundation of the Company's risk management strategy is based on the following principles:

1. Risk Scope and Objectives (Context & Criteria);
2. Risk Assessment (including risk identification, analysis and evaluation);
3. Risk Treatment and Control; and
4. Monitoring, Reporting and Communication.

The SMT and centralised functional management are primarily responsible for managing the risk in the first instance.

Risks are clearly allocated to risk owners, who coordinate with functional management to align the Company's approach to risk with the risk management function as follows:

- a. Insurance (Underwriting) risks with Underwriting, Pricing and Actuarial;
- b. Market (Financial) risks with Treasury and Finance;
- c. Counterparty risks with Treasury and Finance;
- d. Operational risks including
  - Outsourced provider (including Henner SAS an insurance intermediary and third-party administrator) risks with Operations;
  - Information Technology (IT) risks with the IT Function;
  - HR risks with Human Capital Recruiting;
  - Regulatory change risk with Legal and Compliance;
  - Scalability risk with Operations;
  - Fraud, Waste & Abuse risks with Operations;
- e. Strategic risks with Finance, Legal, Compliance, Marketing and Communications and Senior Management Team; and
- f. Other (including Aggregate, Reputational, Group, Climate Change and Emerging) risks with the SMT.

The Board will provide oversight of senior management in respect of the various risks the Company faces.

Further details on the Company's risk profile and Risk Management System can be found in Section C.

## **VALUATION FOR SOLVENCY PURPOSES SUMMARY**

Section D provides information on how the Company has valued its assets and liabilities using the Solvency II balance sheet. It also highlights where there are differences between the Solvency II valuation and the figures reported in the annual audited financial statements prepared under Irish law and accounting standards issued by the Financial Reporting Council including FRS 102 & 103 - 'The Financial Reporting Standard (FRS) applicable in the United Kingdom and the Republic of Ireland'.

Section D.2 outlines the way the Company has calculated the amount required in order to meet contractual obligations for policies underwritten, using the Solvency II regulations. The main valuation differences

between Solvency II and the statutory financial statements relates to the valuation of Technical Provisions and Insurance and Intermediary receivables.

## **CAPITAL MANAGEMENT**

Section E provides details of the Company's Solvency Capital Requirement ("SCR"), calculated using the Solvency II standard formula. This section also provides information on the Company's own funds, the resources available to it to meet its SCR. The analysis demonstrates that the Company's own funds considerably exceed the SCR, indicating a strong level of capitalisation, with a Solvency Coverage Ratio of 216%.



## A. BUSINESS AND PERFORMANCE

### A.1 Business and Group structure

#### A.1.1 Company information:

Company Name: UnitedHealthcare Insurance DAC

Name and contact details of the supervisory authority which is responsible for financial supervision of the undertaking:

Central Bank of Ireland  
New Wapping Street, Spencer Dock  
North Wall Quay  
Dublin 1

The Company operates in the United Kingdom via its UK Branch which is regulated by the Prudential Regulation Authority (“PRA”) and the Financial Conduct Authority (“FCA”).

The Company is a wholly owned subsidiary of UnitedHealth Group Incorporated (“UHG” or the “Group”), via the direct parent, UHCG Holdings (Ireland) Limited, which in turn is a wholly owned subsidiary of United HealthCare Services Incorporated.

The direct parent is:

UHCG Holdings (Ireland) Limited  
Sir John Rogerson’s Quay  
Dublin 2  
Ireland

The intermediate parent is:

United HealthCare Services Incorporated  
1010 Dale St N  
St Paul,  
Minnesota 55117–5603  
United States of America

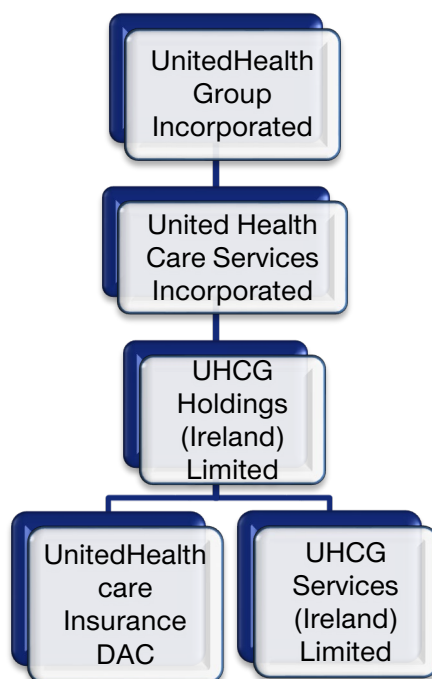
The ultimate parent is:

UnitedHealth Group Incorporated  
1209 Orange Street  
Wilmington  
Delaware 19801  
United States of America

The external auditor of the Company is;

Grant Thornton,  
Chartered Accountants and Registered Auditors Firm  
13 – 18 City Quay  
Dublin 2  
Ireland

A simplified organizational structure is documented in the chart below:



## A.2 Underwriting performance

In the year ending 31 December 2023, the Company’s reported underwriting performance is shown in the table below. UHCI DAC’s business is reported as Medical Expenses insurance under Solvency II. The functional currency is Euro (€). All underwriting business was written in the EEA.

| Underwriting Performance<br>€         | Financial<br>Statements 2023 | Financial<br>Statements 2022 |
|---------------------------------------|------------------------------|------------------------------|
|                                       | 31.12.2023                   | 31.12.2022                   |
| Gross written premium                 | 38,204,004                   | 25,237,337                   |
| Gross earned premium                  | 33,831,538                   | 23,050,246                   |
| Changes in Other Technical Provisions | 631,917                      | (1,317,172)                  |
| Earned Premiums                       | 34,463,455                   | 21,733,074                   |
| Change in provision for claims        | (1,849,610)                  | (7,350,185)                  |
| Claims paid                           | (23,182,051)                 | (12,155,882)                 |
| Net operating expenses                | (16,032,321)                 | (13,032,382)                 |
| Balance of the technical account      | (6,600,527)                  | (10,805,375)                 |
| Other income                          | 1,637,313                    | 110,676                      |
| Loss before tax                       | (4,963,214)                  | (10,694,699)                 |

The Company has shown a significant increase in both premiums written and premiums earned during the period. This increased level of business volume has driven higher claims and operating expenses as continued investment is made in order to drive the future growth of the Company.

### **A.3 Investment performance**

Overall investment policy limits are approved by the Board and are consistent with the Risk Statement and Investment Policy.

Investments are limited to liquid cash equivalent investments (to include Money Market AAA rated funds) and high credit quality fixed income securities (government and corporate). Investments will be based on the business needs and characteristics of the underlying liabilities and allow the Company to

- 1) maintain necessary liquidity,
- 2) prudently and strategically define exposure to interest rate movements, and
- 3) manage credit and concentration risks.

Investment performance is driven by underlying benchmark interest rates in the relevant currencies. During 2023, investments were made up of Euro, GBP and UAD placements. During the corresponding period, the Company had a net investment return of € 1.53m.

The Company's investments are held exclusively in Money Market AAA rated funds. The Company makes no use of securitisations.

### **A.4 Performance of other activities**

No items to note.

### **A.5 Any other information**

UHCI DAC is incorporated in Ireland and was authorised as a non-life insurer by the Central Bank of Ireland ("CBI") on 1 February 2018 (for non-life insurance classes 1, 2, and 18).

The Company remained focused on growth in 2023, continuing to build on the momentum created in the UK and Netherlands markets and developing plans to enter additional European markets. The Company has continued to invest in product development to meet the needs of customers, creating key local insurance and administration partnerships where required, and presence in key markets in the EEA and UK.

It was expected the Company would incur losses as it continues to invest in infrastructure and people and build towards scale.

## **B. SYSTEMS OF GOVERNANCE**

### **B.1 General Information on the systems of governance**

The Company is committed to ensuring strong corporate governance on behalf of its shareholders. The Company has assessed the system of governance described below and is of the view that it is both adequate and appropriate given the scale and complexity of its business.

#### **Code of Conduct**

Every United Health Group ("UHG") employee, director and contractor must act with integrity at all times. Acting with integrity begins with understanding and abiding by the laws, regulations, company policies and contractual obligations that apply to respective roles and mission. The UHG Board of Directors has adopted a global Code of Conduct, which applies to all employees, directors and contractors, to provide guidelines for decision making and behaviour. This Code of Conduct applies directly to the directors, management and employees of UHCI DAC.

The foundation of the Code of Conduct is UHG’s – “Our United Culture” based competencies which are as follows:

- Integrity (Honour commitments. Never compromise ethics.)
- Compassion (Walk in the shoes of people we serve and those with whom we work.)
- Relationships (Build trust through collaboration.)
- Innovation (Invent the future, learn from the past.)
- Performance (Demonstrate excellence in everything we do.)

Policies at the level of UHCI DAC are aligned with the Code of Conduct and provide more specific direction at the level of the Company.

### The Board

The Board of Directors has overall responsibility for ensuring that the Company has an ethical, effective and prudent system of governance. It is responsible for overseeing the conduct of the Company’s business and supervising the Senior Management Team which is responsible for day-to-day management of the business in line with the Board approved Company policies and procedures.

The Board is assisted in its work by an Audit Committee and a Risk Committee which meet at least four times each year.

The Board considers its current structure is of sufficient size and expertise to oversee adequately the operations of the Company. The Board meets at least quarterly, and at the request of any Director or at such times necessary to fulfil its responsibilities effectively and prudently, reflective of the nature, scale and complexity of the Company.

The governance structure comprises of the Board of Directors, Audit and Risk Committees, Chief Executive and Senior Management Team.

The composition of the Board during 2023 is noted in the table below. The membership of the Board is 5 individuals – one executive director, 2 non-executive directors (“NED”) and 2 independent non-executive directors (“INED”). There were no changes to the Board during the reporting period. The table below reflects the current Board membership.

| Director        | Position | Date*  |
|-----------------|----------|--|
| Janette Hiscock | CEO      | Appointed CEO, ED – 26/04/2019   |
| Miriam Caley    | NED      | Appointed 27/07/2022   |
| Brian Lehane    | INED     | Appointed 05/08/2022<br>Appointed to Chairperson of the Audit Committee 05/08/2022 |
| Paul Dalton     | INED     | Appointed 01/02/2018, Appointed to Chairperson of the Board 13/03/2020             |
| Simon Hawthorne | NED      | Appointed 26/03/20, Appointed to Chairperson of the Risk Committee 25/05/2020      |

\* Date approved and authorized by Central Bank of Ireland “CBI”/formally resigned on CBI online reporting tool.

The performance of the Board is reviewed annually.

## **The Senior Management Team (“SMT”)**

The SMT and key control functions are based in Ireland and the United Kingdom (“UK”). These include: the compliance function, pricing and underwriting, actuarial function and finance in Ireland and sales, claims and operations in the UK. In addition to the NEDs the Company has the following Pre-Approval Controlled Functions (PCFs) in accordance with the Central Bank of Ireland (“CBI”) Fitness and Probity requirements:

- Chief Executive Officer
- Chief Financial Officer
- Chief Risk Officer
- Head of Compliance
- Head of Internal Audit
- Head of Actuarial Function
- Head of Underwriting
- Head of Operations
- Head of Claims
- Head of Sales

### **B.1.1 Committees**

The Board has established a Risk Committee and an Audit Committee in accordance with the requirements of the Code and any subsequent requirements issued by the Central Bank of Ireland. Each of the committees has written Terms of Reference.

The Board is responsible for oversight of both Committees. The Audit and Risk Committees are both chaired by Non-Executive Directors. The Committee structure of the Board is reviewed on an annual basis and each committee reviews its Terms of Reference and evaluates and reports on its performance to the Board annually.

#### **B.1.1.1 Risk Committee**

The Risk Committee is chaired by Simon Hawthorne (NED).

The primary function of the Risk Committee is to provide oversight and advice to the Board on the current risk exposures and future risk strategy. The other functions of the Risk Committee include the following (without prejudice to the overall responsibility of the Board):

- Advising the Board on risk appetite and tolerance for future strategy, evaluating current financial position and drawing on the work of the Audit Committee and External Auditor, capacity to manage and control risks within the agreed strategy;
- Advising the Board on current risk exposures and future risk strategy;
- Advising the Board on proposed strategic solvency targets;
- Overseeing the Company’s risk management system, policies and procedures;
- Ensuring the development and ongoing maintenance of an effective risk management system that is effective and proportionate to the nature, scale and complexity of the material risks inherent in the business;
- Ensuring the effectiveness of strategies and policies with respect to maintaining, on an ongoing basis, amounts, types and distribution of both internal capital and own funds adequate to cover the risks of the organisation;

- Reviewing the Company's standards and procedures relating to compliance with statutory and regulatory requirements and in particular Solvency II as transposed into Irish law by S.I. 485 of 2015;
- Developing and monitoring the ORSA process, reports and outcomes and ensuring that it is implemented effectively within the Company; and
- Carrying out, at least annually, a documented review of the Terms of Reference to ensure continuing appropriateness and making any recommendations for revisions to the Board, where necessary.

#### **B.1.1.2 Audit Committee**

The Audit Committee is chaired by Brian Lehane (INED).

The primary function of the Audit Committee is to provide a link between the Board and internal and external auditors. The functions of the Audit Committee include the following, (without prejudice to the overall responsibility of the Board):

- Monitoring the effectiveness and adequacy of the Company's internal controls, internal audit and IT systems;
- Liaising with the external auditor particularly in relation to their audit findings and receiving and considering the external auditor's annual report ensuring that any material weaknesses in internal controls in relation to the financial reporting process are reported to the Audit Committee;
- Liaising with the internal auditor particularly in relation to their audit findings and monitoring whether internal audit findings and recommendations are followed-up in a timely manner;
- Reviewing and approving the annual audit plan of the internal auditor;
- Reviewing and monitoring the integrity of the Company's annual financial statements and ensuring that they give a "true and fair view" of the financial status of the institution and of the financial reporting process;
- Reviewing any financial announcements and reports and recommending to the Board whether to approve the Company's annual accounts;
- Assessing auditor (both internal and external) independence and the effectiveness of the audit process;
- Investigating any material breaches of internal controls and issues arising therefrom and recommending appropriate corrective action;
- At least annually, carrying out a documented review of the Terms of Reference to ensure continuing appropriateness and making any recommendations for revisions to the Board, where necessary;
- Monitoring compliance with legal and regulatory requirements; and
- Recommending the annual Compliance Plan for Board approval and reviewing the outcomes of the compliance monitoring programme of the Company.

#### **B.1.2 Adequacy of and Review of Systems of Governance**

The adequacy and operation of the systems of governance are assessed on a regular ongoing basis with formal periodic reviews. This includes an annual review of the performance of both the Audit Committee and Risk Committee. The Board is satisfied that the governance arrangements are appropriate based on the size, scale and complexity of the business. As the business grows the adequacy of the governance arrangements will be monitored and updated as required.

### **B.1.3 Remuneration**

The Company's Remuneration Policy sets out the principles and practices for pay and remuneration. The Policy complies with Solvency II and all other applicable regulations. The Company has identified remuneration as a critical Human Capital risk.

The objective of the Policy is to guarantee adequate remuneration for sustainable performance. The Policy has been established and is maintained and implemented consistent with UnitedHealth Group's (UHG's) enterprise Total Rewards Philosophy & Guiding Principles. The Principles support UHCI DAC's ability to attract, retain and engage the talent necessary to deliver on its mission, achieve its business goals, and live its values. In addition, the Policy aligns with the Company's risk profile, objectives and long-term interests in order to promote sound effective risk management and to discourage risk taking beyond risk tolerance limits.

The Company generally operates an annual common review process, which is a performance evaluation tool used to rate performance against corporate values and business results (Enterprise-wide results, Business scorecard results, year over year performance, market and economic conditions) for each employee. All ratings and funding are approved by senior management. Independent Non-Executive Directors remuneration is a fixed fee only. All other Directors, who are employees of other UHG entities, are part of the annual common review process.

The Board approves the Remuneration Policy annually and has ultimate accountability and responsibility for ensuring that this Policy is followed. The Board have delegated overall responsibility and oversight to the Human Capital Function for implementing this Policy, monitoring its effectiveness and dealing in the first instance with any queries, reports or other issues arising.

#### **B.1.3.1 Material transactions during the reporting period with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management and supervisory body**

There were no material transactions during the reporting period with persons who exercise a significant influence on the undertaking, including members of the administrative, management and supervisory body.

### **B.1.4 Control Functions**

As defined under Solvency II, the Key Functions are Risk Management, Actuarial, Compliance and Internal Audit. UHCI DAC outsource the Head of Actuarial Function which allows the role to remain independent from the day-to-day front-line activities, minimising any danger of conflicts of interest arising.

#### **Risk Function**

The Chief Risk Officer (CRO) is the pre-approved controlled function holder for the risk function. The CRO is a shared role held by one individual who also fulfils the role of the Head of Compliance. The CRO reports directly to the CEO. The CRO has responsibility for the Risk Management function and for maintaining and monitoring the effectiveness of the Company's risk management system. The CRO's primary responsibility is to the Board and the CRO reports to the Risk Committee and the Board quarterly or more frequently on an ad hoc basis if required. The CRO also has direct access to the Chairman.

Risks are inherent in the business activities and relate to insurance (underwriting) risk, market (financial) risks, counterparty risks, operational risks including compliance with laws and reporting obligations and strategic risks. Management understands that to deliver value to stakeholders (e.g., policyholders, providers, staff, shareholders and regulators etc.) the Company will have to manage the risks inherent in the health insurance industry and related health services.

The Company's Risk Management System ("RMS") is designed to identify, manage, monitor, mitigate

and report on the key risks that the Company faces. The Company's risk management policies establish a set of guiding principles and a common framework to effectively and systematically measure and manage risk. The policies define the overall framework of risk relevant processes, organisational structures, and functional activities that create the Company's comprehensive internal control framework and RMS.

The foundation of the Company's risk management strategy is based on the following key elements:

- Risk Scope and Objectives (Context and Criteria);
- Risk Assessment (including risk identification, analysis and evaluation);
- Risk Treatment and Control; and
- Monitoring, Reporting and Communication.

### **Actuarial Function**

The Head of Actuarial (HoAF) is the pre-approved controlled function (PCF) holder for the Actuarial Function. This function is outsourced to a Principal at Milliman, Dublin. Milliman is a recognised global leader in the provision of actuarial consulting services to health insurance companies.

The HoAF reports directly to the CFO in relation to her activities. She is supported in her work by an actuarial team within Milliman, Dublin; and she is invited to the Board meetings where she is directly available to all board members. The HoAF attends the Risk and Audit Committee meetings.

Any key deliverables such as the Actuarial Function Report, the Actuarial Report on Technical Provisions ("ARTP"), the Actuarial Opinion on Technical Provisions ("AOTP") or the Actuarial opinion on the ORSA, is subject to peer review by a senior independent actuary within Milliman, before being finalised.

### **Compliance Function**

The Compliance Function currently has two individuals - the Head of Compliance (HoC) and the UK Compliance Officer ("UKCO"). The HoC is the pre-approved control function (PCF) holder for compliance. The HoC is a shared role held by one individual who also fulfils the role of the CRO. The HoC reports to the Audit Committee and is available to the Board at any time. The HoC also reports to the Deputy General Counsel, UnitedHealthcare. The UKCO is a pre-approved Senior Management Function (SMF) in the UK. The UKCO reports on a solid line basis to the HoC and on a dotted line basis to the UK Branch Manager.

At an enterprise level, the Legal Function has responsibility for compliance and regulatory matters, including data privacy. This team is supported by centralised subject matter experts within UHG Corporate Services (on matters such as tax law, employment law and data privacy). External lawyers are also retained in multiple jurisdictions and regularly consulted for legal advice as required.

The Compliance Function has two main roles: setting policy and compliance monitoring. Compliance is responsible for the identification of all new and existing regulatory requirements applicable to the Company. Compliance analyses requirements, identifies the relevance for the Company and its outsourced services providers and, working with business units, develops appropriate policies and procedures to ensure compliance. Compliance performs risk-based monitoring, reports on findings and, where appropriate, makes recommendations for system and process changes.

The Head of Compliance reports regularly to the SMT, the Audit Committee and the Board highlighting key issues; monitoring activity findings and key upcoming regulatory issues and the impact they may have on the business. The Compliance Function manages external regulatory relationships and maintains a log



of all communications. The Head of Compliance assesses with the SMT on an ongoing basis whether the Compliance Function is adequately resourced.

The Compliance Function manages the local training and communications plan to ensure that all appropriate levels of the Company's management and business units are informed of regulatory requirements. In addition, all employees undertake mandatory training courses via the in-house online service called "Learn Source".

The Head of Compliance reports formally at least four times each year on compliance matters and the progress of relevant action items to the Audit Committee, the CEO, and the Deputy General Counsel at UnitedHealthcare.

The quarterly compliance report is submitted to the Audit Committee and discussed with the Board of Directors. When appropriate, the Head of Compliance reports directly to the Board. Ad-hoc compliance reports will be prepared as required by management and presented to the Board or committees or any other external regulatory authority such as the Central Bank of Ireland.

The Compliance Plan is submitted annually to the Audit Committee who recommend it for approval by the Board.

### **Internal Audit Function**

The Head of Internal Audit (HoIA) is the PCF holder for the internal audit function. The HoIA is employed by UHG as Director Internal Audit for UHG. This allows the role to remain independent from the Company's day-to-day activities. In this way, potential conflicts of interest are minimised.

The HoIA reports directly into the Company's Audit Committee. The HoIA is supported in their work by the internal audit team within UHG. The HoIA is an invited attendee at the Company's Audit Committee meetings, holds periodic private discussions with the Audit Committee and is directly available to all Board members.

The purpose of Internal Audit & Advisory Services ("IAAS") is to enhance UHG's (including all of its subsidiaries) success by providing reasonable objective assurance regarding the effectiveness of UHG's system of internal controls through review, assessment, education, and consultation.

UHG's IAAS conducts a risk strategy programme which evaluates risk from primary categories including: financial, operational, strategic and legal regulatory and compliance and identifies the highest risks to UHG, from the Internal Audit perspective. The result of the risk assessment is an initial annual Internal Audit Plan which is presented to the UHG Audit Committee for feedback and approval. The UHCI DAC Internal Audit Plan, once approved by its Audit Committee and Board of Directors, feeds into the overall UHG Internal Audit Plan.

## **B.2 Fit and Proper requirements**

### **B.2.1 Policies and processes in place to meet Fit and Proper requirements**

The Company has adopted a Fitness and Probity Policy, which sets out the due diligence checks that must be conducted to determine a person's fitness, probity and financial soundness. The policy aligns with the Central Bank of Ireland's Guidance on Fitness & Probity Standards 2023 and is reviewed and approved annually by the Board of Directors.

There are documented Human Capital processes in place for recruitment into roles subject to Fitness & Probity requirements. Before an appointment is made the following assessment is made, where relevant, to the role in question:

- Professional qualifications and evidence of same where relevant
- Educational background
- Records of interview and application
- Record of previous experience, skillset and competency
- Records of employment history
- Reference checks
- Evidence of CPD
- Confirmation of directorships held

A register of persons performing PCF roles is updated and maintained by the Compliance Function. Due diligence is carried out annually on all PCF holders. The Company submitted its PCF Confirmation to the Central Bank in April 2023 confirming all PCF holders remain in compliance with the fitness and probity requirements.

### **B.3 Risk Management System including the Own Risk and Solvency Assessment**

#### **B.3.1 Implementation of Risk Management System**

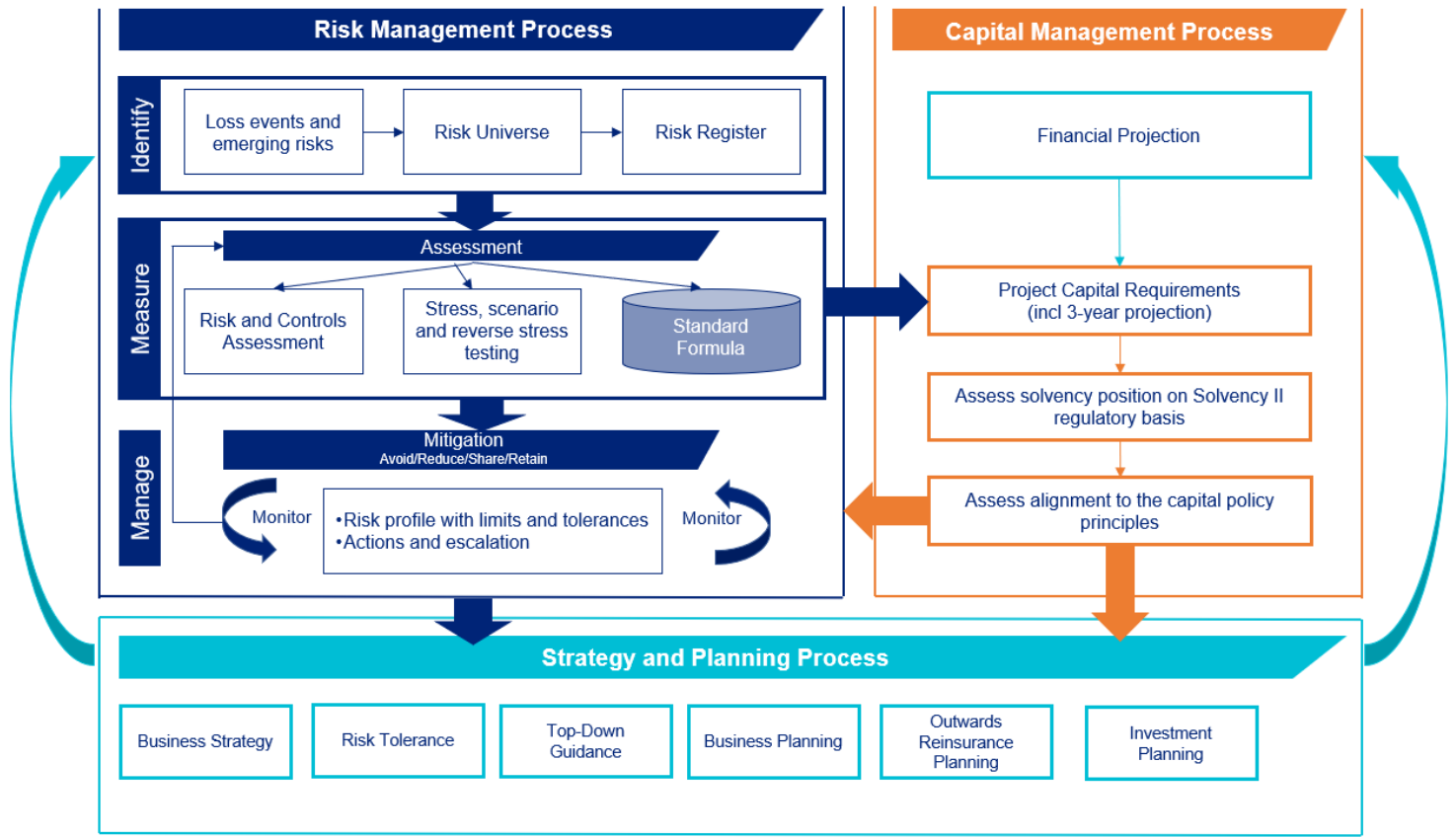
The Company's Risk Management System (RMS) is designed to identify measure, monitor, manage and report on the key risks that the Company faces.

The Company's risk management policies establish a set of guiding principles and a common framework to effectively and systematically measure and manage risk. They define the overall framework of risk relevant processes, organisational structures, and functional activities that create the Company's comprehensive internal control framework and RMS.

The Own Risk and Solvency Assessment ("ORSA") brings together key processes which form the basis of the Company's Risk Management Process. The ORSA consists of 3 high level processes:

1. Risk Management
2. Capital Management and
3. Strategy and Planning

The diagram below illustrates the overall process.



The Company has adopted a Risk Statement which is reviewed by the Risk Committee and the Board at least annually. The Risk Committee is convened each quarter and a Risk Report is presented during those meetings in order to update the Committee and seek feedback and guidance.

The Company has identified a number of key material risk exposures which form the basis of the risk profile. The Company did not experience any material impact from Covid-19 during 2023 and that pandemic was not considered a material risk. These risks are noted and described in the table below.

| Risk Category                        | Description   |
|--------------------------------------|---|
| <b>Insurance (Underwriting) Risk</b> | a. Pricing, Claims Reserving and Catastrophe Risk   |
| <b>Market (Financial) Risk</b>       | a. Investment Risk<br>b. Concentration Risk<br>c. Interest Rate Risk<br>d. Currency Risk  |
| <b>Counterparty Risk</b>             | a. Investment Counterparties Risk<br>b. Default on Premium Payment Risk   |
| <b>Operational Risk</b>              | a. Outsourcing Risk (principally Henner SAS – a company which provides insurance intermediary and third-party administrative services)<br>b. Regulatory and Compliance Risk<br>c. IT systems, Data Security, Cyber Risk<br>d. Business Continuity Planning Risk<br>e. Mis-selling and Market Conduct Risk<br>f. Staff recruitment and retention Risk<br>g. Scalability Risk |

|                             |  |
|-----------------------------|--|
|                             | <ul style="list-style-type: none"> <li>h. Fraud Waste &amp; Abuse Risk</li> <li>i. Operational Resilience Risk</li> </ul>  |
| <b>Strategic Risk</b>       | <ul style="list-style-type: none"> <li>a. Regulatory Diversification Risk - As the UK is no longer part of the EU Single market. The diversification of the UK regulations compared to EU regulations is a potential source of strategic risk in terms of increased compliance and legal costs as the Company will need to adhere to different sets of rules and standards.</li> </ul>   |
| <b>Other Risk Exposures</b> | <ul style="list-style-type: none"> <li>a. Reputational Risk</li> <li>b. Group Risk</li> <li>c. Aggregate Risk</li> <li>d. Emerging Risks - The Company faces the risk that changes in government policies adversely affects its members, ability to operate and ultimately its business operations. Trade tensions and various other areas of economic and political uncertainty remain emerging risks, However at this point none have been identified as warranting inclusion on the Company's risk register. The impact war and conflict is another area that the Company keeps under review. Artificial Intelligence is emerging and could present risk to the organization. Developments in this area are being kept under close review.</li> <li>e. Climate Change Risk</li> <li>f. Economic Risk</li> </ul> |

## B.4 Internal Control System

### B.4.1 Internal Controls system

The Company operates a “Three Lines of Responsibility” model with regard to the management of risk:

**First Line:** Operation processing and controls within the business;

**Second Line:** Risk, Legal and Compliance, Actuarial, Finance functions

**Third Line:** Internal and External Audit, Audit Committee.

At the first line, each function within the Company has primary responsibility for day-to-day management of the risks arising in their functional area. Risk and Compliance will provide support, guidance, training and assistance to the business as required.

The second line of responsibility consists of centralised Risk, Legal and Compliance, Actuarial and Finance functions. The function of Risk is to assist in determining risk capacity, risk tolerance, strategies, policies and structure managing risk. The function of Compliance is to lead the identification and assessment of compliance and regulatory risk and facilitate the management of these risks across the Company. This starts with identification of regulatory requirements, analysis of regulatory risk, implementation of policies and assistance with building procedures through to monitoring of those policies and procedures.

The Actuarial Function calculates the technical provisions and assesses the reliability, completeness and adequacy of data used to calculate the technical provisions. The Head of Actuarial Function provides an opinion to the Board annually on the underwriting policy, reinsurance arrangements and the ORSA. The Finance Function provides a broad range of services to meet corporate, legal, statutory, tax and compliance requirements, to provide transactional, administrative, professional and technical services to

the business, and to deliver financial and management reporting and value add decision support.

The third line of responsibility consists of internal and external auditors. The Internal Audit Function provides independent assurance to the Board via the Audit Committee as to the control risks the Company faces and the effective management of them. The Board of Directors sets the risk tolerance and monitors performance against that tolerance. The External Auditors attend the Audit Committee before and after the annual audit and members of the Committee have the opportunity to meet with the External Auditors in private if that is deemed necessary.

#### **B.4.2 Compliance Function**

Information regarding the Compliance Function is described in Section B1.4.

#### **B.5 Internal audit function**

Information regarding the Internal Audit Function is described in Section B1.4.

#### **B.6 Actuarial function**

Information regarding the Actuarial Function is described in Section B1.4.

#### **B.7 Outsourcing**

The Company's operating model draws on shared services from within UHG as well as utilising the capabilities of external providers to deliver an integrated solution to customers.

The Company has adopted an Outsourcing Policy that complies with key requirements under the Solvency II regime with regard to outsourcing of critical or important functions or activities. The Policy sets out minimum standards that are applied for all outsourcing arrangements. Each arrangement goes through our Enterprise, Sourcing and Procurement process. The arrangement is assessed to determine the outsourcing classification and the level of due diligence undertaken is defined by the classification. Where functions and activities are outsourced, the Board and its Senior Management Team retain ultimate responsibility for such outsourced functions and activities.

The Company also has detailed contracts in place to document internal outsourcing of key services to other entities that form shared services within United Health Group. The Company outsources Human Capital, IT Support Services, Internal Audit, Marketing and Investment Services to shared services functions within UHG.

All outsourcing arrangements for critical or important operational services are deemed to be 'material'. There is a three-stage approval process (Head of Function & Legal, CEO and Board) required for any arrangements that are deemed material prior to implementation. Individuals have been identified as the 'owner' for each outsourced arrangement and have responsibility for the oversight and monitoring of the arrangement as set out in the Outsourcing Policy.

Written agreements are in place for all outsourcing arrangements and the Company maintains a register of all such arrangements. The Outsourcing Policy and material arrangements are reviewed annually and approved by the Board.

#### **B.8 Any Other Information**

Nothing further to report

## C. RISK PROFILE

### Risk Management objectives and risk policies overview

The Company is exposed to various risks when conducting its business. The Board has policies in place to identify and manage key risks in accordance with Board approved risk tolerances. The key risks to which the Company is exposed are the following:

- Insurance (Underwriting) Risk
- Market (Financial) Risk
- Counterparty Risk (Credit Risk)
- Liquidity Risk
- Operational Risk
- Strategic Risk
- Other (incl Reputational, Group, Aggregate, Emerging Risks, Climate Change and Economic Risk)

The following sections outline the Company's policy and approach on each of these risks and the controls in place to manage them. The Company does not consider that there are any other material risks to report.

### C.1 Underwriting Risk

#### C.1.1 Risk Exposure

The Head of Underwriting is responsible for managing underwriting and pricing risks to which the Company is exposed. The underwriting risks include medical cost forecasting accuracy; pricing accuracy and execution; risk differentiation at a customer level; clarity of decision-making authority; business concentration risk; responding to change and regulatory risk. The risk is captured using the standard formula approach which allows for premium and reserve risk, which covers the broad components of underwriting risk by applying prescribed factors to premium and reserve volume measures, along with a catastrophe risk component which incorporates elements of business concentration risk, and a lapse risk component which reflects risks associated with policies terminating mid-term.

The Company is not exposed to material concentrations of underwriting risk as the underlying members are diversified across various companies and jurisdictions around the world.

#### C.1.2 Risk Mitigation

The Risk Statement sets out the risk limits in respect of underwriting risk, including:

- the maximum acceptable exposure to specific underwriting risks,
- internal underwriting limits defined in terms of the Benefits Cost Ratio ("BCR"), and
- considerations regarding reinsurance and other risk mitigation strategies.

The Company has robust processes and procedures in place for monitoring and managing underwriting risks in real time to ensure corrective action or other mitigating actions can be taken as required.

## C.2 Market Risk

### C.2.1 Risk Exposure

The Company is exposed to Investment risk, Concentration risk, Interest Rate risks and Currency risks.

Investment risks are currently low given the Company's assets are currently held in cash or bank deposits or Money Market AAA Rated Funds in line with the Company's Investment Policy. By investing in liquid, low risk assets, the Company ensures that its assets are invested in accordance with the Prudent Person Principle as required under Solvency II. Interest Rate risk is not significant at this stage. Currency risk continues to be a key risk exposure for the Company. This is expected given the cross border and multi-currency nature of the business underwritten.

### C.2.2 Risk Mitigation

The Company has a low tolerance for acceptance of Market risk. At this stage, given the limited nature of the Company's business and the conservative approach to engaging with Market risk, the Company is continuing to manage and mitigate Market risk through compliance with the internal controls as documented in the Company policies and regular reporting to the SMT, Risk Committee and ultimately the Board on this risk.

The Company is not exposed to material concentrations of market risk, and the Company's financial position is not sensitive to market outcomes in a material sense. The sensitivity of the financial position in respect of the counterparty concentration is considered in section C.3 below.

## C.3. Counterparty Risk

### C.3.1 Risk Exposure

The Company may be exposed to two counterparty risks, namely investment counterparties and default on premium payment risk by clients. Given the nature of the Company's investments in cash or bank deposits or Money Market AAA Rated Funds, the level of risk exposure is not assessed as significant. The level of default in premium payment is not significant.

### C.3.2 Risk Mitigation

The Company monitors counterparty risk in line with its Investment Policy and regular risk monitoring and reporting through the Chief Risk Officer to the Risk Committee and ultimately the Board of Directors.

The key concentration risk in relation to counterparty risk arises in respect of financial assets held. The Company's solvency capital requirement and hence solvency coverage ratio, is sensitive to a change in the credit rating of key investment counterparties. A downgrade of the credit rating by one quality step for the key counterparties would reduce solvency cover from 216% to 211%<sup>1</sup>. The Treasury team will keep this position under close review and take appropriate action if and when necessary.

The Company's financial assets that are exposed to counterparty risk are summarised below:

| Asset exposures (€)<br>31.12.2023                                  | AAA        | A         | Total      |
|--|------------|-----------|------------|
| Collective Investments Undertakings (Money Market AAA Rated Funds) | 41,867,168 |           | 41,867,168 |
| Cash and cash equivalents  |            | 4,488,734 | 4,488,734  |
| <b>Total</b>   | 41,867,168 | 4,488,734 | 46,355,902 |

<sup>1</sup> Reflecting the impact of a down-grade of counterparties included in both the counterparty default risk SCR sub-module and the concentration risk SCR sub-module.

## **C.4. Liquidity Risk**

### **C.4.1 Risk Exposure**

The Company has a very strong liquidity position, reflective of the short-term nature of the assets held, coupled with the strong level of capitalisation. The Company manages the duration of its asset exposures to reflect the short-term nature of its liabilities. With respect to liquidity risk, the Expected Profit in Future Premiums is nil at year end 2023.

### **C.4.2 Risk Mitigation**

The Company monitors liquidity risk in line with its Investment Policy and regular risk monitoring and reporting through the Chief Risk Officer to the Risk Committee and ultimately the Board of Directors. The vast majority of the Company's assets are held in cash and short-term deposits (including Money Market AAA Rated Funds), mitigating any liquidity risk that may arise.

Given the lack of material liquidity risk, the Company is not subject to material concentrations in respect of this risk and its financial position is not sensitive to this risk.

## **C.5. Operational Risk**

### **C.5.1 Risk Exposure**

The Company has identified 9 main operational risk exposures. These are as follows:

- I. Outsourcing risk
- II. Regulation and Compliance risk
- III. IT systems, data security and cyber risk
- IV. Business continuity planning risk
- V. Mis-selling and market conduct risk
- VI. Staff recruitment and retention risk
- VII. Scalability risk
- VIII. Fraud, Waste & Abuse risk
- IX. Operational Resilience risk

### **C.5.2 Risk Mitigation**

- Outsourcing risk is tightly managed with robust contractual provisions in place with key outsourced providers.
- Regulatory risk is monitored on an ongoing basis with support from the legal and compliance functions.
- IT systems, data security and cyber risk is managed with the UHG IT team on an ongoing basis. The Company has a very low tolerance for these risks both at a legal entity and at Group level and considerable investment is made to mitigate these risks.
- The Company has its own business continuity plan which has been developed over time, tested annually.
- For mis-selling and market conduct risk, training is provided to the sales and client teams on legal and compliance matters as well as UHG culture and ethics on a regular basis. Intermediary agreements are in place with brokers with clarity on roles and responsibilities well documented.
- Staff recruitment and retention risk is effectively managed through strategic hiring practices and fostering a positive work environment.
- Scalability Risk is managed through strategic planning by forecasting future growth to ensure that the Company can adapt and expand efficiently without compromising service delivery.



- The Company have appropriate mechanisms in place to identify, monitor, mitigate and report fraud waste & abuse risk. Employees are trained to ensure they can recognise and report any instances.
- The Company developed and tested its' operational resilience framework in 2023. This will be tested annually.

The Company does not currently have a material concentration in respect of operational risk, although a material concentration risk could develop over time in relation to outsourcing risk, given the important role of the Company's main outsourced provider. This risk is addressed through the strength of the Company's outsourcing governance arrangements including internal audit. Given the nature of this risk, sensitivity analysis has not been carried out.

## **C.6. Strategic Risks**

### **C.6.1 Risk Exposure**

Strategic risks for the Company depend on its ability to anticipate and adapt to regulatory changes as well as changes in the International Private Medical Insurance market and the competitive landscape.

Regulatory diversification post Brexit is a potential source of strategic risk as the Company may face increased compliance costs due to diverging regulations as the Company needs to adhere to different sets of rules and standards.

### **C.6.2 Risk Mitigation**

Strategic risk relating to regulatory diversification is mitigated through continuous assessment and monitoring of regulatory change and differences across the relevant markets. Regulatory risks are identified and prioritised based on their potential impact on the Company's operations, reputation and financial performance.

## **C.7. Risk Sensitivity**

The Company uses the annual Own Risk and Solvency Assessment (ORSA) to analyse the sensitivity of its solvency position to material risks. The ORSA includes a number of stress and scenario tests. The stress and scenario tests are applied to the Company's forward-looking business plan which is projected based on the Company's best estimate assumptions for future sales, renewals, claims and expenses (including commission).

The table below includes a subset of the stress and scenario tests carried out as part of the 2023 ORSA process:

| Risk                       | Description  | Change in solvency coverage ratio <sup>2</sup> |
|----------------------------|--|--|
| Underwriting               | Stress test reflecting improvement of loss ratio takes longer than expected                | -32%   |
| Underwriting               | Stress test reflecting sustained higher loss ratio than expected                           | -39%   |
| Strategic                  | Stress test reflecting lower sales   | +34%   |
| Underwriting / Strategic   | Stress test reflecting lower sales combined with sustained higher loss ratio than expected | +2%  |
| Operational / Reputational | Stress test reflecting a once-off impact on expenses and a reduction in sales thereafter   | +3%  |
| Economic                   | Stress test reflecting widening of currency mismatches                                     | -10%   |

The table above shows the results of the scenario tests without allowing for management actions and reflects the calibration of scenarios as per the 2023 ORSA. The Company has early warning indicators in place to monitor the risks highlighted above through its risk management system and management would take actions to respond to adverse conditions. Allowing for management actions within the ORSA scenarios is likely to reduce the sensitivity of the solvency coverage ratio to the risk exposures compared to the figures outlined above.

The Company's sensitivity to credit risk at year end 2023 is outlined in section C.3.2 above. The Company is not materially exposed to other market risks.

<sup>2</sup> This reflects the change in the projected solvency coverage ratio at year end 2024 in the ORSA stress test compared to the ORSA central scenario, allowing for no management actions (year end 2025 for the economic stress).

## D. VALUATION FOR SOLVENCY PURPOSES

### D.1 Assets

Presented below is information regarding the Company's valuation of assets for Solvency II purposes including (for each material class of assets):

- A quantitative explanation of any material differences between the asset values for Solvency II purposes and those used for statutory reporting bases.
- A description of the assets valuation bases, methods and main assumptions used for solvency purposes and those used for financial reporting in the financial statements.

#### D.1.1 Valuations differences: Solvency II vs Statutory Financial Statements

For each material class of assets, the value of the assets as reported in the Company's Solvency II balance sheet and comparison with the values reported in the Company's financial statements for financial reporting purposes.

#### For year ending 31 December 2023

| Asset description                        | Notes | Solvency II<br>VALUE<br>€ | STATUTORY<br>ACCOUNTS<br>VALUE<br>€ | DIFFERENCE<br>€     |
|--|-------|---------------------------|-------------------------------------|---------------------|
| Deferred acquisition costs               | 1     | -                         | 1,681,495                           | (1,681,495)         |
| Investments                              | 2     | 41,867,168                | 41,867,168                          | -                   |
| Insurance and intermediaries receivables | 3     | -                         | 9,904,530                           | (9,904,530)         |
| Receivables (trade, not insurance)       | 4     | 1,346,619                 | 1,089,000                           | 257,619             |
| Cash and cash equivalents                | 5     | 4,488,734                 | 4,488,734                           | 0                   |
| <b>Total</b>                             |       | <b>47,702,520</b>         | <b>59,030,926</b>                   | <b>(11,328,406)</b> |

#### D.1.2 Valuation bases, methods and main assumptions

For each material class of asset disclosed above, the Company presents below the valuation basis for Solvency II purposes and any differences with the valuation bases, methods and main assumptions used for the statutory financial statements prepared under the Irish law and accounting standards issued by the Financial Reporting Council including FRS 102 & 103 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' for the financial year ended 31 December 2023.

There are no material assumptions and judgments including those about the future and other major sources of estimation uncertainty which would affect the value of the assets.

### Note 1: Deferred Acquisition Costs

| SOLVENCY II PURPOSES:  | STATUTORY REPORTING PURPOSES:  |
|--|--|
| As per Article 12 of the Delegated Act, deferred acquisition costs are valued at nil for Solvency II purposes. | Acquisition costs for insurance contracts represent those costs directly associated with the acquisition of new business. These costs are deferred to the extent that they are expected to be recoverable out of future revenues to which they relate. |

### Note 2: Investments

All investments fall under the category 'Collective Investments Undertakings'. Collective Investments Undertakings include Money Market AAA rated funds held for investment purposes.

| SOLVENCY II PURPOSES:                 | STATUTORY REPORTING PURPOSES:  |
|---------------------------------------|--|
| Investments are valued at face value. | There are no differences with the Solvency II recognition and valuation basis. |

The Company's holdings in collective investment undertakings are not quoted in active markets. The Company's holdings in collective investment undertakings were fair valued using the net asset value of the collective investment undertakings. In respect of these investments, management believes the Company could have redeemed its investment at the net asset value per share at the Balance Sheet date.

**Note 3: Insurance and intermediaries receivables** Insurance & intermediaries receivables are made up of outstanding premiums due from policyholders and receivables from reinsurance accepted.

| SOLVENCY II PURPOSES:   | STATUTORY REPORTING PURPOSES:   |
|---|---|
| Insurance & intermediaries receivables relate to outstanding premiums which are overdue from policyholders and from reinsurance accepted. | Insurance & intermediaries receivables are made up of all outstanding premiums due from policyholders and from reinsurance accepted. It includes amounts which are: <ul style="list-style-type: none"> <li>• currently due</li> <li>• overdue</li> <li>• relating to policies that have been written but for which the premium is not contractually due.</li> </ul> |

### Note 4: Receivables (trade, not insurance)

Includes amounts receivable from employees, advance payments to suppliers and other debtors and intercompany receivables.

| SOLVENCY II PURPOSES:   | STATUTORY REPORTING PURPOSES:   |
|---|---|
| Receivables are recorded at their fair value, net of any amounts deemed as doubtful debts | There are no differences with the Solvency II recognition and valuation basis apart from Intercompany receivables and payables are disclosed separately for Statutory Reporting purposes. |

## Note 5: Cash and cash equivalents

Cash and cash equivalents includes cash at bank, deposits held for operational use.

| SOLVENCY II PURPOSES:                                     | STATUTORY REPORTING PURPOSES:  |
|---|--|
| Cash and cash equivalents are valued at their face value. | There are no differences with the Solvency II recognition and valuation basis. |

### D.1.3 Items not in scope

The following requirements in the EIOPA Level 3 - Guidelines on reporting and public disclosure the requirements under 'Guideline 7 Content by material classes of assets' are not applicable to UHCI or apply to immaterial amounts.

- For material intangible assets: nature of the assets and information on the evidence and criteria used to conclude that an active market exists for those assets;
- For financial and operating leaseings: describe in general the leasing arrangements in relation to each material class of assets subject to leasing arrangement, separately for financial and operating leases;
- For material deferred tax assets: information on the origin of the recognition of deferred tax assets and the amount and expiry date, if applicable, of deductible temporary differences, unused tax losses and unused tax credits for which no deferred tax asset is recognised in the balance sheet;
- For related undertakings: where related undertakings were not valued using quoted market prices in active markets or using the adjusted equity method, provide an explanation why the use of these methods was not possible or practical.

## D.2 Technical provisions

### D.2.1 Solvency II Technical Provisions and Reinsurance Recoverables: Overview

The Technical Provisions reflect the value of the Company's liabilities arising from policies it has written that are in-force at the valuation date, or policies that the Company is legally obliged to accept. Under Solvency II, there are two key components to the Technical Provisions:

- Best Estimate Liability
- Risk Margin

In aggregate, these components are intended, under Solvency II, to result in Technical Provisions that reflect the amount a third-party insurance undertaking would require to take on the liabilities of the Company.

The Best Estimate Liability has two main components – a claims provision reflecting a best estimate of the future liabilities arising from expired risks, and a premium provision reflecting a best estimate of the assets or liabilities arising from future cover that the Company is contractually obliged to provide (i.e., “unexpired risks”).

The Risk Margin is intended, under Solvency II, to capture the additional compensation, above the best estimate liability, that a third-party insurance undertaking would require to compensate it for the cost of additional capital it would need to hold if it took on UHCI DAC's insurance obligations.

The Company does not have any in-force reinsurance arrangements and hence does not have reinsurance recoverables on its balance sheet.

The Technical Provisions for UHCI DAC at 31 December 2023 are summarised in the table below. Note that the Company writes one material line of business – medical expense insurance, and all references to Technical Provisions in this section are in respect of this line of business.

| TECHNICAL PROVISIONS            | GROSS OF REINSURANCE<br>€ | NET OF REINSURANCE<br>€ |
|---------------------------------|---------------------------|-------------------------|
| Premium Provision (A)           | 9,482,423                 | 9,482,423               |
| Claims Provision (B)            | 7,981,987                 | 7,981,987               |
| Best Estimate Liability (C=A+B) | 17,464,410                | 17,464,410              |
| Risk Margin (D)                 | 386,471                   | 386,471                 |
| Technical Provisions (E=C+D)    | 17,850,881                | 17,850,881              |

The Technical Provisions at year end 2023 reflected the business in force at the end of the year, including the 'bound but not incepted' business and expectations regarding future claims and expenses. Assumptions are described further in section D2.6.

#### **D.2.2 Solvency II Technical Provisions and Reinsurance Recoverables: bases, methodology and assumptions**

Typically, the Solvency II best estimate liabilities are calculated using detailed historical data to estimate all future premiums and claims payments with an allowance for maintenance and claims-related expenses. The projected future payments are converted to a present value by applying a prescribed risk-free yield curve provided by EIOPA and this present value reflects the best estimate liabilities.

The approach for calculating the claims provision is as follows:

- Where claims data reflects accident months which are well established, a basic chain ladder approach is used to determine the ultimate loss for those months. Basic chain ladders are developed at an homogeneous risk group level to calculate ultimate expected losses for each homogeneous group and aggregated to a portfolio level.
- For the more recent accident months the ultimate loss is calculated based on a weighted average of an estimated loss ratio and the basic chain ladder approach, using the Bornhuetter–Ferguson method.
- In aggregate this approach allows the calculation of a provision for the claims provision that gives appropriate consideration to the Company's own experience where this is credible, without over-relying on the Company's experience where the development of the data is less credible. No allowance has been made for discounting due to materiality.
- The claims provision also includes a provision for the reported but not settled claims and a provision for events not in data.

The approach for calculating the premium provision is as follows:

- An estimated loss ratio is applied to the unearned premiums for in-force book of business (with an allowance for policies that are not yet in-force, but for which the Company is contractually obliged to provide cover). The relevant loss ratios are derived from pricing assumptions adjusted for any known changes in Company experience where relevant.
- In addition, an expense loading is applied to reflect an allowance for the ongoing maintenance costs of servicing this business.
- The claims and expense outflows (including commission and admin charges) are offset by future premiums expected to be received in respect of this business. The resulting premium provision may be positive (i.e., a liability) or negative (i.e., an asset, where future premiums are

expected to exceed future claims and expense allowances). As with the claims provision, no discounting has been applied due to materiality.

- The premium provision also includes an allowance for events not in data.

The Risk Margin is calculated based on an assumed run-off of the Company's Solvency Capital Requirement (SCR). The prescribed cost of capital rate of 6% per annum is used in the calculation. Given the short-tail nature of the Company's business, the SCR is expected to run-off quickly over two years. Hedgeable market risk and counterparty default risk arising from cash positions are excluded from the SCR used in the Risk Margin calculation.

### D.2.3 Level of uncertainty associated with the value of the Solvency II Technical Provisions

The main source of uncertainty in the value of the technical provisions for UHCI DAC is the ultimate level of claims payment in respect of each policy. In particular, while Technical Provisions take account of expected future claims levels, these cannot be known with certainty until all claims have been fully settled. Possible variation in future expense levels is also a source of uncertainty. Increases to medical and expense inflation, over and above what is assumed in the calculations also creates uncertainty in the technical provisions.

### D.2.4 Differences between Solvency II Technical Provisions and valuation of liabilities for the financial statements

The table below summarises the difference between the Solvency II Technical Provisions and the valuation of liabilities for the financial statements:

| Technical Provisions       | Solvency II basis | Statutory Reporting basis | Difference  |
|----------------------------|-------------------|---------------------------|-------------|
|                            | €                 | €                         | €           |
| Premium Provision          | 9,482,423         | 15,557,701                | (6,075,278) |
| Claims Provision           | 7,981,987         | 6,913,142                 | 1,068,845   |
| Risk Margin                | 386,471           | -                         | 386,471     |
| Total Technical Provisions | 17,850,881        | 22,470,843                | (4,619,962) |

The Solvency II Premium Provision is a best estimate and takes account of expected future premiums and reflects expected profits arising on those premiums. The Statutory Reporting Basis Premium Provision is set equal to 100% of unearned premiums and balanced by a premium's receivable asset (which does not appear on the Solvency II balance sheet). In addition, the statutory premium provision includes an unexpired risk reserve while the Solvency II Premium Provision includes an allowance for business that is bound but not incepted.

The Solvency II Claims Provision includes payables to Reinsurance Counterparties which are disclosed as Reinsurance Payables in the Statutory Financial Statements.

The Risk Margin is not held on a Statutory Reporting basis.

### D.2.5 Long-term guarantee measures

UHCI DAC does not apply any of the long-term guarantee measures, namely:

- Volatility adjustment

- Matching adjustment
- Transitional measures on interest rates or technical provisions.

### D.2.6 Material Changes in relevant assumptions compared to previous reporting period

The main changes in assumptions used to calculate the Technical Provisions at the end of 2023 compared with those at the end of 2022 are as follows:

- Loss ratio assumptions have been updated to reflect up to date data
- Expense allowances have changed to reflect the growth in the in-force portfolio

## D.3 Other liabilities

Set out below is information regarding the Company's valuation of each material class of other liabilities for Solvency II purposes, including:

- Quantitative explanations of material differences in valuations between Solvency II and those used for statutory IFRS financial reporting; and
- Valuation bases, methods and main assumptions used for Solvency II and those used for FRS's statutory financial statements for the financial year ended 31 December 2023.

### D.3.1 Valuation differences – Solvency II v Statutory Financial Statements

For each material class of other liability, the value of the liability as reported in the Company's Solvency II balance sheet and comparison with the values reported in the Company's financial statements for financial reporting purposes.

| LIABILITY description                 | Notes | Solvency II<br>VALUE | STATUTORY<br>ACCOUNTS<br>VALUE | DIFFERENCE  |
|---------------------------------------|-------|----------------------|--------------------------------|-------------|
|                                       |       | €                    | €                              | €           |
| Pension benefit obligations           | 1     | 27,885               | 27,885                         | -           |
| Insurance and intermediaries payables | 2     | 1,108,549            | 4,018,468                      | (2,909,919) |
| Payables (trade, not insurance)       | 3     | 3,733,611            | 3,750,744                      | (17,133)    |
| Total                                 |       | 4,870,045            | 7,797,097                      | (2,927,052) |

### D.3.2 Valuation bases, methods and main assumptions

For each material class of Other Liability disclosed above, the Company presents below the valuation basis for Solvency II purposes and any material differences with the valuation bases, methods and main assumptions used for the statutory financial statements for the financial year ended 31 December 2023.

There are no material assumptions and judgments including those about the future and other major sources of estimation uncertainty which would affect the value of the liabilities, other than those stated.



Liabilities are of a short-term nature with most cash flows occurring within a 12-month period.

**Note 1: Pension benefit obligations**

| SOLVENCY II PURPOSES:   | STATUTORY REPORTING PURPOSES:   |
|---|---|
| This is the total net obligations related to employees' pension scheme. | There are no differences with the Solvency II recognition and valuation |

**Note 2: Insurance and intermediaries payables**

Insurance & intermediaries payables are made up of outstanding claims due to policyholders and reinsurance accepted.

| SOLVENCY II PURPOSES:  | STATUTORY REPORTING PURPOSES:  |
|--|--|
| Insurance & intermediaries payables relate to amounts payable to policyholders, insurers and other business linked to insurance, that are not included in technical provisions (e.g., claims payable). Includes overdue administration fees payable to (re)insurance intermediaries. | Insurance & intermediaries payables are made up of all outstanding claims due to policyholders & commissions due to intermediaries and all reinsurance accepted payables. It includes amounts which are: <ul style="list-style-type: none"> <li>• currently due</li> <li>• overdue</li> <li>• relating to policies that have been written but for which the premium is not contractually due.</li> </ul> |

**Note 3: Payables (trade, not insurance)**

Payables include intercompany liabilities, other taxation balances (PAYE/VAT) and accruals.

| SOLVENCY II PURPOSES:   | STATUTORY REPORTING PURPOSES:  |
|---|--|
| Payables are recorded on an accrual's basis. Intercompany receivables and payables are disclosed separately for Solvency II Reporting purposes. | There are no differences with the Solvency II recognition and valuation basis. |

**D.3.3 Items not in scope**

The following requirements in the EIOPA Level 3 - Guidelines on reporting and public disclosure, the requirement under 'Guideline 10 Content by material classes of liabilities other than technical provisions' are not applicable to the Company or apply to immaterial amounts.

- Describe in general the material liabilities arising as a result of leasing arrangements, separately disclosing information on financial and operating leases;
- The origin of the recognition of deferred tax liabilities and the amount and expiry date if applicable, of taxable temporary differences;
- The nature of the liabilities for employee benefits and a breakdown of the amounts by nature of the liability and the nature of the defined benefit plan assets, the amount of each class of assets,

the percentage of each class of assets with respect to the total defined benefit plan assets, including reimbursement rights.

#### **D.4 Alternative methods for valuation**

There are no alternative valuation methods applied to the valuation of the Company's assets.

#### **D.5 Any other information**

There is no other material information regarding the valuation of assets and liabilities for solvency purposes that the Company wishes to disclose in this report.

## E. CAPITAL MANAGEMENT

### E.1 Own funds

UHCI DAC Own Funds are a measure of its available capital on a Solvency II basis. The Company's objective is to maintain high quality Own Funds that are comfortably in excess of its regulatory capital requirements. Through the ORSA process the Company considers the projected development of its Own Funds under a range of scenarios over a three-year projection period.

#### E.1.1 Own Funds

The table below summarises UHCI DAC's Own Funds as at 31 December 2023 and as at 31 December 2022. All of the Company's Own Funds are Tier 1 (unrestricted).

| Own funds                   | 31/12/2023        | 31/12/2022        |
|-----------------------------|-------------------|-------------------|
|                             | €                 | €                 |
| Ordinary Share Capital      | 635,000           | 635,000           |
| Share Premium Account       | 68,365,000        | 68,365,000        |
| Reconciliation Reserve      | (44,018,406)      | (41,482,466)      |
| <b>Total Own Funds</b>      | <b>24,981,594</b> | <b>27,517,534</b> |
| Total Tier 1 – unrestricted | 24,981,594        | 27,517,534        |
| Total Tier 1 - restricted   | -                 | -                 |
| Total Tier 2                | -                 | -                 |
| Total Tier 3                | -                 | -                 |
| <b>Total Own Funds</b>      | <b>24,981,594</b> | <b>27,517,534</b> |

#### Changes in own funds in 2023

Overall, own funds have decreased by € 2.5m in 2023. This reflects the net impact of a reduction in own funds due to a P&L loss over 2023 (which was expected as the Company has yet to reach scale)

#### E.1.2 Eligible own funds to cover Solvency Capital

As UHCI DAC's Own Funds are entirely comprised of Tier 1 (unrestricted) capital items, the Own Funds are fully eligible to cover the Company's Solvency Capital Requirement and Minimum Capital Requirement.

The table below summarises the solvency coverage.

| Solvency Coverage                   | 31/12/2023 | 31/12/2022 |
|-------------------------------------|------------|------------|
|                                     | €          | €          |
| Total Eligible Own Funds (A)        | 24,981,594 | 27,517,534 |
| Solvency Capital Requirement (B)    | 11,568,389 | 9,113,916  |
| Solvency coverage ratio (C = A / B) | 216%       | 302%       |
| Minimum Capital Requirement (D)     | 2,892,097  | 2,700,000  |
| Minimum coverage ratio (E = A / D)  | 864%       | 1019%      |

### E.1.3 A comparison of the Financial Statements Equity and Solvency II Own Funds

The Company's financial statements show equity of €28,762,986 compared with Solvency II Own Funds of €24,981,594. The key differences are set out in the table below. In summary the differences arise primarily because:

- The financial statements allow for deferral of acquisition costs through the creation of a DAC asset.
- The technical provisions included in the financial statements are calculated on a different basis to those included in the Solvency II balance sheet. The differences are set out in section D.2.4.

| Fin. Statements Equity and Solv. II Own Funds        | 31/12/2023   |
|--|--------------|
|  | €            |
| Financial Statements net Equity                      | 28,762,986   |
| Differences in the valuation of assets               | (11,328,406) |
| Differences in the valuation of technical provisions | 4,619,961    |
| Differences in the valuation of other liabilities    | 2,927,052    |
| Solvency II Own Funds                                | 24,981,594   |

### E.1.4 Additional information on Own Funds

UHCI DAC does not hold any ancillary Own Funds, does not have any Own Fund items that are subject to transitional arrangements and does not have any items deducted from Own Funds, or any restrictions on the availability or transferability of Own Funds.

## E.2 Solvency Capital Requirement and Minimum Capital Requirement

The Company uses the standard formula to calculate its Solvency Capital Requirement (SCR). The SCR

comprises a Basic SCR (which incorporates SCR components for market risk, health underwriting risk and counterparty default risk, along with an allowance for the diversification between these risks), and an Operational Risk SCR.

The table below summarises the SCR and MCR for the Company at 31 December 2023 and as at 31 December 2022:

| SCR and MCR                  | 31/12/2023 | 31/12/2022 |
|------------------------------|------------|------------|
|                              | €          | €          |
| Solvency Capital Requirement | 11,568,389 | 9,113,916  |
| Minimum Capital Requirement  | 2,892,097  | 2,700,000  |

### E.2.1 Solvency II Capital requirements split by risk module

The table below summarises the SCR for the Company at 31 December 2023 split by risk module with the equivalent figure for 2022 also shown for comparison:

| SCR – SPLIT BY RISK MODULE                    | 31/12/2023        | 31/12/2022       |
|---|-------------------|------------------|
|   | €                 | €                |
| Health Underwriting Risk Capital Requirement  | 7,689,515         | 6,359,343        |
| Market Risk Capital Requirement               | 5,009,684         | 3,106,483        |
| Counterparty Default Risk Capital Requirement | 473,451           | 1,083,070        |
| Diversification                               | (2,842,259)       | (2,408,368)      |
| <b>Basic SCR</b>                              | <b>10,330,391</b> | <b>8,140,528</b> |
| Operational Risk Capital Requirement          | 1,237,998         | 973,388          |
| <b>SCR</b>                                    | <b>11,568,389</b> | <b>9,113,916</b> |

### E.2.2 Use of simplified methods

No simplified methods have been used.

### E.2.3 Undertaking specific parameters

UHCI DAC does not use undertaking specific parameters in calculating its SCR.

### E.2.4 Calculation of the Minimum Capital Requirement

The MCR is calculated based on a prescribed formula incorporating premiums written over the previous 12 months and technical provisions. The calculated MCR is subject to the constraint that it should be at most 45% of the SCR and at least 25% of the SCR, but is also subject to an absolute minimum level of €2.7m for an insurer writing medical expenses insurance.

For UHCI DAC, the calculated MCR at 31 December 2023 is €2.9m.

#### **E.2.5 Material changes during the reporting period**

The SCR increased by €2.5m over the course of 2023. This is partly due to an increase in the health underwriting risk component, reflecting growth in the volume of in-force business and the expected volumes over the year ahead. The SCR for market risk also increased as currency mismatches increased relative to year end 2022.

#### **E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement**

UHCI DAC does not use the duration-based equity risk sub-module in calculating its SCR.

#### **E.4 Differences between the standard formula and any internal model used**

The Company uses the standard formula to calculate its SCR and does not use an internal model.

#### **E.5 Non-compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement**

UHCI DAC complied with its Minimum Capital Requirement and Solvency Capital Requirement at all times during 2023.

#### **E.6 Any other information**

There are no additional items to note in relation to the Company's capital management.

## **F. ANNEX: QUANTITATIVE REPORTING TEMPLATES ('QRTS').**

# UnitedHealthcare

## Solvency and Financial Condition Report

### Disclosures

31 December  
**2023**

(Monetary amounts in EUR thousands)



## General information

|   |   |
|---|---|
| Undertaking name                                    | UnitedHealthcare Insurance Designated Activity Company        |
| Undertaking identification code                     | 6354006WYJKVUUINRV26  |
| Type of code of undertaking                         | LEI   |
| Type of undertaking                                 | Non-Life insurance undertakings                               |
| Country of authorisation                            | IE  |
| Language of reporting                               | en  |
| Reporting reference date                            | 31 December 2023  |
| Currency used for reporting                         | EUR   |
| Accounting standards                                | Local GAAP  |
| Method of Calculation of the SCR                    | Standard formula  |
| Matching adjustment                                 | No use of matching adjustment                                 |
| Volatility adjustment                               | No use of volatility adjustment                               |
| Transitional measure on the risk-free interest rate | No use of transitional measure on the risk-free interest rate |
| Transitional measure on technical provisions        | No use of transitional measure on technical provisions        |

## List of reported templates

S.02.01.02 - Balance sheet

S.05.01.02 - Premiums, claims and expenses by line of business: Non-life insurance and reinsurance obligations

S.17.01.02 - Non-Life Technical Provisions

S.19.01.21 - Non-Life insurance claims

S.23.01.01 - Own Funds

S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula

S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

S.02.01.02

Balance sheet

|               |  | Solvency II<br>value |
|---------------|--|----------------------|
|               |  | C0010                |
| <b>Assets</b> |  |                      |
| R0030         | Intangible assets  |                      |
| R0040         | Deferred tax assets  |                      |
| R0050         | Pension benefit surplus  |                      |
| R0060         | Property, plant & equipment held for own use   | 0                    |
| R0070         | Investments (other than assets held for index-linked and unit-linked contracts)        | 41,867               |
| R0080         | <i>Property (other than for own use)</i>   | 0                    |
| R0090         | <i>Holdings in related undertakings, including participations</i>                      | 0                    |
| R0100         | <i>Equities</i>  | 0                    |
| R0110         | <i>Equities - listed</i>   |                      |
| R0120         | <i>Equities - unlisted</i>   |                      |
| R0130         | <i>Bonds</i>   | 0                    |
| R0140         | <i>Government Bonds</i>  | 0                    |
| R0150         | <i>Corporate Bonds</i>   | 0                    |
| R0160         | <i>Structured notes</i>  | 0                    |
| R0170         | <i>Collateralised securities</i>   | 0                    |
| R0180         | <i>Collective Investments Undertakings</i>   | 41,867               |
| R0190         | <i>Derivatives</i>   |                      |
| R0200         | <i>Deposits other than cash equivalents</i>  | 0                    |
| R0210         | <i>Other investments</i>   | 0                    |
| R0220         | Assets held for index-linked and unit-linked contracts                                 |                      |
| R0230         | Loans and mortgages  | 0                    |
| R0240         | <i>Loans on policies</i>   | 0                    |
| R0250         | <i>Loans and mortgages to individuals</i>  |                      |
| R0260         | <i>Other loans and mortgages</i>   |                      |
| R0270         | Reinsurance recoverables from:   | 0                    |
| R0280         | <i>Non-life and health similar to non-life</i>   | 0                    |
| R0290         | <i>Non-life excluding health</i>   | 0                    |
| R0300         | <i>Health similar to non-life</i>  | 0                    |
| R0310         | <i>Life and health similar to life, excluding index-linked and unit-linked</i>         | 0                    |
| R0320         | <i>Health similar to life</i>  |                      |
| R0330         | <i>Life excluding health and index-linked and unit-linked</i>                          |                      |
| R0340         | <i>Life index-linked and unit-linked</i>   |                      |
| R0350         | Deposits to cedants  | 0                    |
| R0360         | Insurance and intermediaries receivables   |                      |
| R0370         | Reinsurance receivables  |                      |
| R0380         | Receivables (trade, not insurance)   | 1,347                |
| R0390         | Own shares (held directly)   |                      |
| R0400         | Amounts due in respect of own fund items or initial fund called up but not yet paid in | 0                    |
| R0410         | Cash and cash equivalents  | 4,489                |
| R0420         | Any other assets, not elsewhere shown  |                      |
| R0500         | <b>Total assets</b>  | <b>47,703</b>        |

**S.02.01.02**  
**Balance sheet**

|                    |  | Solvency II<br>value |
|--------------------|--|----------------------|
|                    |  | C0010                |
| <b>Liabilities</b> |  |                      |
| R0510              | Technical provisions - non-life  | 17,851               |
| R0520              | <i>Technical provisions - non-life (excluding health)</i>                              | 0                    |
| R0530              | <i>TP calculated as a whole</i>  | 0                    |
| R0540              | <i>Best Estimate</i>   | 0                    |
| R0550              | <i>Risk margin</i>   | 0                    |
| R0560              | <i>Technical provisions - health (similar to non-life)</i>                             | 17,851               |
| R0570              | <i>TP calculated as a whole</i>  | 0                    |
| R0580              | <i>Best Estimate</i>   | 17,464               |
| R0590              | <i>Risk margin</i>   | 386                  |
| R0600              | Technical provisions - life (excluding index-linked and unit-linked)                   | 0                    |
| R0610              | <i>Technical provisions - health (similar to life)</i>                                 | 0                    |
| R0620              | <i>TP calculated as a whole</i>  |                      |
| R0630              | <i>Best Estimate</i>   |                      |
| R0640              | <i>Risk margin</i>   |                      |
| R0650              | <i>Technical provisions - life (excluding health and index-linked and unit-linked)</i> | 0                    |
| R0660              | <i>TP calculated as a whole</i>  |                      |
| R0670              | <i>Best Estimate</i>   |                      |
| R0680              | <i>Risk margin</i>   |                      |
| R0690              | Technical provisions - index-linked and unit-linked                                    | 0                    |
| R0700              | <i>TP calculated as a whole</i>  |                      |
| R0710              | <i>Best Estimate</i>   |                      |
| R0720              | <i>Risk margin</i>   |                      |
| R0740              | Contingent liabilities   |                      |
| R0750              | Provisions other than technical provisions   |                      |
| R0760              | Pension benefit obligations  | 28                   |
| R0770              | Deposits from reinsurers   |                      |
| R0780              | Deferred tax liabilities   |                      |
| R0790              | Derivatives  |                      |
| R0800              | Debts owed to credit institutions  | 0                    |
| R0810              | Financial liabilities other than debts owed to credit institutions                     | 0                    |
| R0820              | Insurance & intermediaries payables  | 1,109                |
| R0830              | Reinsurance payables   |                      |
| R0840              | Payables (trade, not insurance)  | 3,734                |
| R0850              | Subordinated liabilities   | 0                    |
| R0860              | <i>Subordinated liabilities not in BOF</i>   |                      |
| R0870              | <i>Subordinated liabilities in BOF</i>   | 0                    |
| R0880              | Any other liabilities, not elsewhere shown   |                      |
| R0900              | <b>Total liabilities</b>   | <b>22,721</b>        |
| R1000              | <b>Excess of assets over liabilities</b>   | <b>24,982</b>        |





S.19.01.21

**Non-Life insurance claims**

**Total Non-life business**

Z0020 Accident year / underwriting year

**Gross Claims Paid (non-cumulative)**  
(absolute amount)

| Year  | Development year | C0010  | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 | C0080 | C0090 | C0100 | C0110  | C0170               | C0180                     |
|-------|------------------|--------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|---------------------|---------------------------|
|       |                  | 0      | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10 & + | In Current year     | Sum of years (cumulative) |
| R0100 | Prior            |        |       |       |       |       |       |       |       |       |       |        | 0                   | 0                         |
| R0160 | -9               | 0      | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 0                         |
| R0170 | -8               | 0      | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 0                         |
| R0180 | -7               | 0      | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 0                         |
| R0190 | -6               | 0      | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 0                         |
| R0200 | -5               | 0      | 9     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 9                         |
| R0210 | -4               | 154    | 198   | 81    | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                   | 433                       |
| R0220 | -3               | 1,427  | 999   | 184   | 2     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 2                   | 2,612                     |
| R0230 | -2               | 7,817  | 2,542 | 219   | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 219                 | 10,578                    |
| R0240 | -1               | 13,476 | 4,249 | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 4,249               | 17,725                    |
| R0250 | 0                | 19,316 | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 19,316              | 19,316                    |
| R0260 |                  |        |       |       |       |       |       |       |       |       |       |        | <b>Total</b> 23,785 | 50,673                    |

**Gross Undiscounted Best Estimate Claims Provisions**  
(absolute amount)

| Year  | Development year | C0200 | C0210 | C0220 | C0230 | C0240 | C0250 | C0260 | C0270 | C0280 | C0290 | C0300  | C0360                      |
|-------|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|----------------------------|
|       |                  | 0     | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10 & + | Year end (discounted data) |
| R0100 | Prior            |       |       |       |       |       |       |       |       |       |       |        | 0                          |
| R0160 | -9               | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0170 | -8               | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0180 | -7               | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0190 | -6               | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0200 | -5               | 2     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0210 | -4               | 530   | 110   | 23    | 23    | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0220 | -3               | 1,257 | 388   | 369   | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0230 | -2               | 3,666 | 1,051 | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 0                          |
| R0240 | -1               | 8,749 | 540   | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 540                        |
| R0250 | 0                | 7,442 | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 0      | 7,442                      |
| R0260 |                  |       |       |       |       |       |       |       |       |       |       |        | <b>Total</b> 7,982         |

S.23.01.01

Own Funds

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35

|       |   |
|-------|---|
| R0010 | Ordinary share capital (gross of own shares)  |
| R0030 | Share premium account related to ordinary share capital   |
| R0040 | Initial funds, members' contributions or the equivalent basic own-fund item for mutual and mutual-type undertakings |
| R0050 | Subordinated mutual member accounts   |
| R0070 | Surplus funds   |
| R0090 | Preference shares   |
| R0110 | Share premium account related to preference shares  |
| R0130 | Reconciliation reserve  |
| R0140 | Subordinated liabilities  |
| R0160 | An amount equal to the value of net deferred tax assets   |
| R0180 | Other own fund items approved by the supervisory authority as basic own funds not specified above                   |

R0220 Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

R0230 Deductions for participations in financial and credit institutions

R0290 Total basic own funds after deductions

Ancillary own funds

|       |   |
|-------|---|
| R0300 | Unpaid and uncalled ordinary share capital callable on demand   |
| R0310 | Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand |
| R0320 | Unpaid and uncalled preference shares callable on demand  |
| R0330 | A legally binding commitment to subscribe and pay for subordinated liabilities on demand  |
| R0340 | Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC   |
| R0350 | Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC  |
| R0360 | Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC  |
| R0370 | Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC   |
| R0390 | Other ancillary own funds   |
| R0400 | <b>Total ancillary own funds</b>  |

Available and eligible own funds

|       |   |
|-------|---|
| R0500 | Total available own funds to meet the SCR |
| R0510 | Total available own funds to meet the MCR |
| R0540 | Total eligible own funds to meet the SCR  |
| R0550 | Total eligible own funds to meet the MCR  |

|       |                                    |
|-------|------------------------------------|
| R0580 | SCR                                |
| R0600 | MCR                                |
| R0620 | Ratio of Eligible own funds to SCR |
| R0640 | Ratio of Eligible own funds to MCR |

Reconciliation reserve

|       |   |
|-------|---|
| R0700 | Excess of assets over liabilities   |
| R0710 | Own shares (held directly and indirectly)   |
| R0720 | Foreseeable dividends, distributions and charges  |
| R0730 | Other basic own fund items  |
| R0740 | Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds |
| R0760 | <b>Reconciliation reserve</b>   |

Expected profits

|       |   |
|-------|---|
| R0770 | Expected profits included in future premiums (EPIFP) - Life business      |
| R0780 | Expected profits included in future premiums (EPIFP) - Non- life business |
| R0790 | <b>Total Expected profits included in future premiums (EPIFP)</b>         |

| Total   | Tier 1 unrestricted | Tier 1 restricted | Tier 2 | Tier 3 |
|---------|---------------------|-------------------|--------|--------|
| C0010   | C0020               | C0030             | C0040  | C0050  |
| 635     | 635                 |                   | 0      |        |
| 68,365  | 68,365              |                   | 0      |        |
| 0       | 0                   |                   | 0      |        |
| 0       |                     | 0                 | 0      | 0      |
| 0       | 0                   |                   |        |        |
| 0       |                     | 0                 | 0      | 0      |
| 0       |                     | 0                 | 0      | 0      |
| -44,018 | -44,018             |                   |        |        |
| 0       |                     | 0                 | 0      | 0      |
| 0       |                     |                   |        | 0      |
| 0       | 0                   | 0                 | 0      | 0      |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 24,982  | 24,982              | 0                 | 0      | 0      |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 0       |                     |                   | 0      | 0      |
| 24,982  | 24,982              | 0                 | 0      | 0      |
| 24,982  | 24,982              | 0                 | 0      |        |
| 24,982  | 24,982              | 0                 | 0      | 0      |
| 24,982  | 24,982              | 0                 | 0      |        |
| 11,568  |                     |                   |        |        |
| 2,892   |                     |                   |        |        |
| 215.95% |                     |                   |        |        |
| 863.79% |                     |                   |        |        |
| C0060   |                     |                   |        |        |
| 24,982  |                     |                   |        |        |
| 0       |                     |                   |        |        |
| 69,000  |                     |                   |        |        |
| 0       |                     |                   |        |        |
| -44,018 |                     |                   |        |        |
|         |                     |                   |        |        |
|         |                     |                   |        |        |
| 0       |                     |                   |        |        |

S.25.01.21

Solvency Capital Requirement - for undertakings on Standard Formula

- R0010 Market risk
- R0020 Counterparty default risk
- R0030 Life underwriting risk
- R0040 Health underwriting risk
- R0050 Non-life underwriting risk
- R0060 Diversification

R0070 Intangible asset risk

R0100 **Basic Solvency Capital Requirement**

**Calculation of Solvency Capital Requirement**

- R0130 Operational risk
- R0140 Loss-absorbing capacity of technical provisions
- R0150 Loss-absorbing capacity of deferred taxes
- R0160 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC

R0200 **Solvency Capital Requirement excluding capital add-on**

- R0210 Capital add-ons already set
- R0211 *of which, capital add-ons already set - Article 37 (1) Type a*
- R0212 *of which, capital add-ons already set - Article 37 (1) Type b*
- R0213 *of which, capital add-ons already set - Article 37 (1) Type c*
- R0214 *of which, capital add-ons already set - Article 37 (1) Type d*

R0220 **Solvency capital requirement**

**Other information on SCR**

- R0400 Capital requirement for duration-based equity risk sub-module
- R0410 Total amount of Notional Solvency Capital Requirements for remaining part
- R0420 Total amount of Notional Solvency Capital Requirements for ring fenced funds
- R0430 Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios
- R0440 Diversification effects due to RFF nSCR aggregation for article 304

**Approach to tax rate**

- R0590 Approach based on average tax rate

**Calculation of loss absorbing capacity of deferred taxes**

- R0640 LAC DT
- R0650 LAC DT justified by reversion of deferred tax liabilities
- R0660 LAC DT justified by reference to probable future taxable economic profit
- R0670 LAC DT justified by carry back, current year
- R0680 LAC DT justified by carry back, future years
- R0690 Maximum LAC DT

| Gross solvency capital requirement | USP | Simplifications |
|------------------------------------|-----|-----------------|
|------------------------------------|-----|-----------------|

| C0110  | C0090 | C0120 |
|--------|-------|-------|
| 5,010  |       |       |
| 473    |       |       |
| 0      |       |       |
| 7,690  |       |       |
| 0      |       |       |
| -2,842 |       |       |

|        |
|--------|
| 0      |
| 10,330 |

| C0100  |
|--------|
| 1,238  |
| 0      |
| 0      |
| 11,568 |
| 0      |
| 0      |
| 0      |
| 0      |
| 0      |
| 11,568 |

|   |
|---|
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |

|        |
|--------|
| Yes/No |
|--------|

| C0109 |
|-------|
| 0     |

|        |
|--------|
| LAC DT |
|--------|

| C0130 |
|-------|
|       |
| 0     |
| 0     |
| 0     |
| 0     |
| 0     |

USP Key

**For life underwriting risk:**  
 1 - Increase in the amount of annuity benefits  
 9 - None

**For health underwriting risk:**  
 1 - Increase in the amount of annuity benefits  
 2 - Standard deviation for NSLT health premium risk  
 3 - Standard deviation for NSLT health gross premium risk  
 4 - Adjustment factor for non-proportional reinsurance  
 5 - Standard deviation for NSLT health reserve risk  
 9 - None

**For non-life underwriting risk:**  
 4 - Adjustment factor for non-proportional reinsurance  
 6 - Standard deviation for non-life premium risk  
 7 - Standard deviation for non-life gross premium risk  
 8 - Standard deviation for non-life reserve risk  
 9 - None



S.28.01.01

Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

Linear formula component for non-life insurance and reinsurance obligations

R0010 MCR<sub>NL</sub> Result

C0010

|     |
|-----|
| 821 |
|-----|

| Net (of reinsurance /SPV) best estimate and TP calculated as a whole | Net (of reinsurance) written premiums in the last 12 months |
|--|---|
| C0020  | C0030   |

- R0020 Medical expense insurance and proportional reinsurance
- R0030 Income protection insurance and proportional reinsurance
- R0040 Workers' compensation insurance and proportional reinsurance
- R0050 Motor vehicle liability insurance and proportional reinsurance
- R0060 Other motor insurance and proportional reinsurance
- R0070 Marine, aviation and transport insurance and proportional reinsurance
- R0080 Fire and other damage to property insurance and proportional reinsurance
- R0090 General liability insurance and proportional reinsurance
- R0100 Credit and suretyship insurance and proportional reinsurance
- R0110 Legal expenses insurance and proportional reinsurance
- R0120 Assistance and proportional reinsurance
- R0130 Miscellaneous financial loss insurance and proportional reinsurance
- R0140 Non-proportional health reinsurance
- R0150 Non-proportional casualty reinsurance
- R0160 Non-proportional marine, aviation and transport reinsurance
- R0170 Non-proportional property reinsurance

|        |  |
|--------|--|
| 17,464 |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |
| 0      |  |

Linear formula component for life insurance and reinsurance obligations

R0200 MCR<sub>L</sub> Result

C0040

|   |
|---|
| 0 |
|---|

| Net (of reinsurance /SPV) best estimate and TP calculated as a whole | Net (of reinsurance /SPV) total capital at risk |
|--|---|
| C0050  | C0060   |

- R0210 Obligations with profit participation - guaranteed benefits
- R0220 Obligations with profit participation - future discretionary benefits
- R0230 Index-linked and unit-linked insurance obligations
- R0240 Other life (re)insurance and health (re)insurance obligations
- R0250 Total capital at risk for all life (re)insurance obligations

|  |  |
|--|--|
|  |  |
|  |  |
|  |  |
|  |  |

Overall MCR calculation

- R0300 Linear MCR
- R0310 SCR
- R0320 MCR cap
- R0330 MCR floor
- R0340 Combined MCR
- R0350 Absolute floor of the MCR
- R0400 Minimum Capital Requirement

C0070

|        |
|--------|
| 821    |
| 11,568 |
| 5,206  |
| 2,892  |
| 2,892  |
| 2,700  |
| 2,892  |