

# UnitedHealthcare Insurance DAC



## Solvency and Financial Condition Report “SFCR”

**For year ending 31<sup>st</sup> December 2019**

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## INTRODUCTION

The purpose of the Solvency and Financial Condition Report (“SFCR”) is to provide a comprehensive overview of the financial performance and solvency capital position of UnitedHealthcare Insurance Designated Activity Company (“the Company” or “UHCI DAC”) at 31 December 2019.

It contains the narrative required by article 290-303 and 359-371 of Commission Delegated Regulation (EU) 2015/35 of 10 October 2014 (the “Delegated Acts”) supplementing Directive 2009/138/EC of the European Parliament and of the Council on the taking-up and pursuit of the business of Insurance and Reinsurance (Solvency II).

## THE COMPANY

UnitedHealthcare Insurance Designated Activity Company is a company incorporated in Ireland. It was authorised as a non-life insurer by the Central Bank of Ireland (“CBI”) on 1 February 2018 (for non-life insurance classes 1, 2, and 18) and commenced operations in April 2018. The Central Bank of Ireland is the Company’s home regulator. The Company is able to operate across the European Economic Area (“EEA”) on a freedom of services (“FOS”) basis.

The Company is a health insurer licensed to write core health insurance policies with assistance benefits, which includes repatriation and evacuation services. The International Private Medical Insurance (“IPMI”) product provides cover to expatriates and globally mobile populations. The IPMI plans offer a tiered choice for employer organisations with bespoke benefits for larger corporate customers.

The Company’s mission is to help people live healthier lives and help make the health system work better for everyone.

The Company is a part of UnitedHealth Group “UHG”, a diversified health and well-being Company headquartered in the United States. UHG is traded on the New York Stock Exchange.

## EXECUTIVE SUMMARY

### BUSINESS AND PERFORMANCE SUMMARY

In 2019, the Company produced a loss of €5,275,278. It was expected that the Company would incur losses as it is in start-up phase. The Company is well capitalised with own funds of €34.7M and a Solvency Coverage Ratio of 572%.

More details on the Company's financial performance can be found in Section A.

### SYSTEM OF GOVERNANCE SUMMARY

The Board of Directors (the "Board") of UHCI DAC holds ultimate responsibility for the oversight, governance and direction of the business and affairs of the Company. It is the supervisory and management body of the Company. The Board establishes the business objectives, as well as considering and approval of business strategy and business plans.

The Board obtains reasonable assurances on a regular basis from the Company's management team, including the Chief Executive Officer that there is an ongoing and effective process in place for ensuring appropriate strategic management of the Company. The Board frequently evaluates the actual operating and financial results against forecast results, in light of agreed business objectives, business strategy and business plans.

The Board formally establishes the risk tolerance of the business commensurate with its capital strength and expressed in qualitative terms and including quantitative metrics to allow tracking of performance, ensuring that the business undertaken by the Company is consistent with the agreed risk profile.

The Board is responsible for setting out the corporate governance principles appropriate to the Company and for ensuring that such principles are monitored and complied with.

The Board is assisted in carrying out these duties by an Audit Committee and a Risk Committee.

Further details on the Company's system of governance can be found in Section B.

### RISK MANAGEMENT SYSTEM AND THE OWN RISK AND SOLVENCY ASSESSMENT

The primary objective of the Risk Management System is to identify measure, monitor, manage and report risk that the Company is exposed to regularly. The Own Risk and Solvency Assessment ("ORSA") documents the processes which underpin the Company's Risk Management System. The ORSA is a key tool for providing information about risks and their management to the Board to help facilitate strategic decision making. In addition regular reporting of key risk indicators provides the Board and management with actionable insights into the Company's risk exposures.

The Company recognises that managing risk is critical to its success as it works to ensure quality and a high-level of performance. UHCI DAC's management has the overall accountability and responsibility for managing risk. Risk management activities include assessing and taking actions necessary to manage risk in connection with the long-term strategic direction and operation of our business.

Risks are inherent in the business activities and relate to insurance and financial risks, strategic threats, operational issues, compliance with laws, and reporting obligations.

The foundation of the Company's risk management strategy is based on the following principles:

1. Risk culture and governance;
2. Risk identification and prioritisation;
3. Risk statement, tolerance and limits;
4. Management and controls; and
5. Reporting and communication.

The commercial team and centralised functional management are primarily responsible for managing the risk in the first instance.

Risks are clearly allocated to owners, who coordinate with functional management to align the Company's approach to risk with the risk management function as follows:

- a. Insurance risks with Underwriting, Pricing and Actuarial;
- b. Strategic risks with Legal, Compliance, and Regulatory Affairs;
- c. Strategic risks with Marketing and Executive management;
- d. Operational risks with provider network; outsourced providers (including Henner SAS an insurance intermediary and third party administrator), client and member operations;
- e. Operational risks with Information Technology and claim operations;
- f. Operational risks with Human Capital Recruiting; and
- g. Financial risks with Treasury.

Reinforcing risk management will be UHG's Enterprise Risk Management Function ("ERM") and the UHCG specialised functions with responsibility for managing specific risks, such as Legal, Compliance, and Regulatory Affairs, Enterprise Resiliency and Response, Enterprise Sourcing and Procurement and Information Risk Management.

The Board will provide oversight of senior management in respect of the various risks the Company faces.

Further details on the Company's risk profile and risk management system can be found in Section C.

## **VALUATION FOR SOLVENCY PURPOSES SUMMARY**

Section D provides information on how the Company has valued its assets and liabilities using the Solvency II balance sheet. It also highlights where there are differences between this Solvency II valuation and the figures reported in the annual audited financial statements prepared under the Irish law and accounting standards issued by the Financial Reporting Council including FRS 102 & 103 - 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Section D.2 outlines the way the Company has calculated the amount required in order to meet contractual obligations for policies underwritten, using the Solvency II regulations. The main valuation differences between Solvency II and the statutory financial statements relates to the valuation of Technical Provisions and Insurance and Intermediary receivables.

## **CAPITAL MANAGEMENT**

Section E provides details of the Company's Solvency Capital Requirement ("SCR"), calculated using the Solvency II standard formula. This section also provides information on the Company's own funds, the resources available to it to meet the SCR. The analysis demonstrates that the Company's own funds considerably exceed the SCR, indicating a strong level of capitalisation, with a Solvency Coverage Ratio of 572%.

## A. BUSINESS AND PERFORMANCE

### A.1 Business and group structure

#### A.1.1 Company information:

Company Name: UnitedHealthcare Insurance DAC is regulated by the Central Bank of Ireland.

Name and contact details of the supervisory authority which is responsible for financial supervision of the undertaking:

Central Bank of Ireland  
New Wapping Street Spencer Dock  
North Wall Quay  
Dublin 1

The Company is a wholly owned subsidiary of UnitedHealth Group Incorporated (“UHG” or the “Group”), via the direct parent, UHCG Holdings (Ireland) Limited, which in turn is a wholly owned subsidiary of United HealthCare Services Incorporated.

The direct parent is:

UHCG Holdings (Ireland) Limited  
Sir John Rogerson’s Quay  
Dublin 2  
Ireland

The intermediate parent is:

UnitedHealth Care Services Incorporated  
1010 Dale St N  
St Paul,  
Minnesota 55117-5603  
United States of America

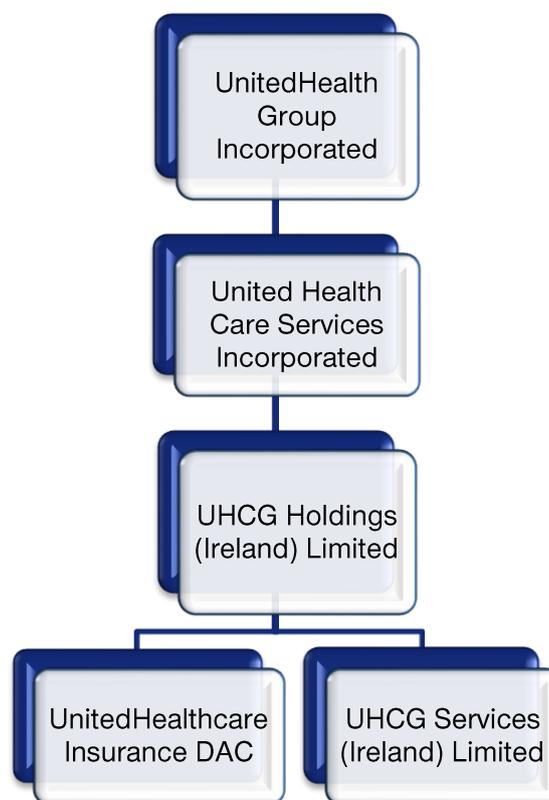
The ultimate parent is:

UnitedHealth Group Incorporated  
1209 Orange Street  
Wilmington  
Delaware 19801  
United States of America

The external auditor of the Company is;

Grant Thornton,  
Chartered Accountants and Registered Auditors Firm  
13 – 18 City Quay  
Dublin 2,  
Ireland

A simplified organizational structure is documented in the chart below:



## A.2 Underwriting performance

In the year ending 31 December 2019, the Company's reported underwriting performance is shown in the table below. UHCI DAC's business is reported as Medical Expenses insurance under Solvency II. The functional currency is Euro (€).

All underwriting business was written in EEA.

Underwriting Performance €	Financial Statements 2019	Financial Statements 2018
	<b>31.12.2019</b>	<b>31.12.2018</b>
Gross written premium	1,261,956	8,108
Gross earned premium	508,115	3,790
Changes in Other Technical Provisions	(280,972)	(1,215)
Earned Premiums	227,143	2,575
Change in provision for claims	(527,900)	(2,388)
Claims paid	(159,547)	0
Net operating expenses	(5,005,008)	(4,517,362)
Balance of the technical account	(5,465,312)	(4,517,175)
Finance cost	2	(90,757)
Other income	190,032	171,676
Loss before tax	(5,275,278)	(4,436,256)

The Loss before tax of €5.3m increased by €0.8m compared to 2018. Increases in earned premiums were more than offset by increases in claims and expenses. It is expected that the Company would incur losses as it is in start-up phase and some volatility of claims experience is expected until the Company reaches scale.

### A.3 Investment performance

Overall investment policy limits are approved by the Board and are consistent with the Risk Statement and Investment Policy.

Investments are limited to liquid cash equivalent investments and high credit quality fixed income securities (government and corporate). Investments will be based on the business needs and characteristics of the underlying liabilities and allow the Company to:

- 1) maintain necessary liquidity
- 2) prudently and strategically define exposure to interest rate movements
- 3) limit credit and concentration risks

**Investment performance is driven by interest rate fluctuations.** No interest was applied to the Company's cash accounts in 2019 (€90,757 negative interest in 2018).

The Company's investments are held exclusively in euro cash and short-term bank deposits. As a result, there have been no gains or losses directly recognised in equity and the Company makes no use of securitisations.

### A.4 Performance of other activities

No items to note.

### A.5 Any other information

UHCI designated activity company is incorporated in Ireland and was authorised as a non-life insurer by the Central Bank of Ireland ("CBI") on 1 February 2018 (for non-life insurance classes 1, 2, and 18). It commenced operations on 3 April 2018.

The focus of the Company in 2019 was to build awareness on its brand and proposition and concentrate the sales efforts on the UK broker market, offering international private medical insurance (IPMI) products.

It was expected the Company would incur losses as it is in start-up phase.

## B. SYSTEMS OF GOVERNANCE

### B.1 General Information on the systems of governance

The Company is committed to ensuring strong corporate governance on behalf of its shareholders. The Company has assessed the system of governance described below and is of the view that it is both adequate and appropriate given the scale and complexity of its business.

#### Code of Conduct

Every United Health Group (“UHG”) employee, director and contractor must act with integrity at all times. Acting with integrity begins with understanding and abiding by the laws, regulations, company policies and contractual obligations that apply to respective roles and mission. The UHG Board of Directors has adopted a global Code of Conduct, which applies to all employees, directors and contractors, to provide guidelines for decision making and behaviour. This Code of Conduct applies directly to the Directors, management and employees of UHCI DAC.

The foundation of the Code of Conduct is UHG’s – “Our United Culture” based competencies which are as follows:

- Integrity (Honour commitments. Never compromise ethics)
- Compassion (walk in the shoes of people we serve and those with whom we work)
- Relationships (Build trust through collaboration)
- Innovation (Invent the future, learn from the past)
- Performance (demonstrate excellence in everything we do)

Policies at the level of UHCI DAC are aligned with the Code of Conduct and provide more specific direction at the level of the Company.

#### The Board

The Board of Directors have overall responsibility for ensuring that the Company has an ethical, effective and prudent system of governance. It is responsible for overseeing the conduct of the Company’s business and supervising the senior management team (“SMT”) which is responsible for day to day management of the business in line with the Board approved Company policies and procedures.

The Board is assisted in its work by an Audit Committee and a Risk Committee which meet at least four times each year.

The Board considers its current structure is of sufficient size and expertise to oversee adequately the operations of the Company. The Board meets at least quarterly, and at the request of any Director or such times necessary to fulfil its responsibilities effectively and prudently, reflective of the nature, scale and complexity of the Company.

The governance structure comprises of the Board of Directors, Audit and Risk Committees, Chief Executive and Senior Management Team.

The composition of the Board during 2019 is noted in the table below. Claude Daboul and Anthony Cabrelli resigned from their positions on the Board during the reporting period (on 1 April and 3 Dec 2019). Janette Hiscock was appointed to the position of Chief Executive Officer and Executive Director on 26 April 2019. The total membership of the Board changed to 5 individuals following this appointment – one executive director, 2 non-executive directors and 2 independent non-executive directors (“INED”). The table below reflects the changes to the Board during the reporting period.

Director	Position	Date*
Anthony Cabrelli	NED (Chair)	Appointed 01/02/2018, resigned 03/12/2019
Claude Daboul	CEO	Appointed 01/02/2018, resigned 01/04/2019
Janette Hiscock	NED CEO	Appointed NED 01/02/2018, resigned 26/04/2019 Appointed CEO,ED – 26/04/2019
Padraig Monaghan	NED	Appointed 29/05/2018
Niall Devereux	INED	Appointed 01/02/2018
Paul Dalton	INED	Appointed 01/02/2018, Appointed to Chairman of the Board 13/03/2020
Simon Hawthorne	NED	Appointed 26/03/20

\* Date approved and authorized by Central Bank of Ireland “CBI”/formally resigned on CBI on line reporting tool.

### The Senior Management Team (“SMT”)

The majority of the SMT and key control functions are based in Ireland. These include: the compliance function, pricing and underwriting, actuarial function, claims, operations and finance. The Company has the following Pre-Approval Controlled Functions (PCFs) in accordance with the Central Bank of Ireland (“CBI”) Fitness and Probity requirements:

- Chief Financial Officer
- Chief Risk Officer
- Head of Compliance
- Head of Internal Audit
- Head of Actuarial Function
- Head of Underwriting
- Head of Operations & Head of Claims
- Head of Sales

#### B.1.1 Committees

The Board has established a Risk Committee and an Audit Committee in accordance with the requirements of the Code and any subsequent requirements issued by the Central Bank of Ireland. Each of the committees has written terms of reference.

The Board is responsible for oversight of both Committees. The Audit and Risk Committees are both chaired by Independent Non-Executive Directors. The Committee structure of the Board is reviewed on an annual basis and each committee reviews its Terms of Reference and evaluates and reports on its performance to the Board annually.

### **B.1.1.1 Risk Committee**

The Risk Committee is chaired by Paul Dalton (INED).

The primary function of the Risk Committee is to provide oversight and advice to the Board on the current risk exposures and future risk strategy. The other functions of the risk Committee include the following, (without prejudice to the overall responsibility of the Board):

- Advising the Board on risk tolerance and risk tolerance for future strategy, evaluating current financial position and drawing on the work of the Audit Committee and External Auditor, capacity to manage and control risks within the agreed strategy. Advising the Board on current risk exposures and future risk strategy.
- Advising the Board on proposed strategic solvency targets.
- Establishing and overseeing the Company's risk management system, policies and procedures.
- Ensuring the development and ongoing maintenance of an effective risk management system that is effective and proportionate to the nature, scale and complexity of the material risks inherent in the business.
- Ensuring the effectiveness of strategies and policies with respect to maintaining, on an ongoing basis, amounts, types and distribution of both internal capital and own funds adequate to cover the risks of the organisation.
- Reviewing the Company's standards and procedures relating to compliance with statutory and regulatory requirements and in particular Solvency II as transposed into Irish law by S.I. 485 of 2015.
- Developing and monitoring the ORSA process, reports and outcomes and ensuring that it is implemented effectively within the Company.
- Carrying out, at least annually, a documented review of these terms of reference to ensure continuing appropriateness and making any recommendations for revisions to the Board, where necessary.

### **B.1.1.2 Audit Committee**

The Audit Committee is chaired by Niall Devereux (INED).

The primary function of the Audit Committee is to provide a link between the Board and internal and independent external auditors. The functions of the Audit Committee include the following, (without prejudice to the overall responsibility of the Board):

- Monitoring the effectiveness and adequacy of the Company's internal controls, internal audit and IT systems;
- Liaising with the external auditor particularly in relation to their audit findings and receiving and considering the external auditor's annual report ensuring that any material weaknesses in internal controls in relation to the financial reporting process is reported to the Audit Committee;
- Liaising with the internal auditor particularly in relation to their audit findings and monitoring whether internal audit findings and recommendations are followed-up in a timely manner;
- Reviewing and approving the annual audit plan of the internal auditor;
- Reviewing and monitoring the integrity of the Company's annual financial statements and ensuring that they give a "true and fair view" of the financial status of the institution and of the financial reporting process;

- Reviewing any financial announcements and reports and recommending to the Board whether to approve the Company's annual accounts;
- Assessing auditor (both internal and external) independence and the effectiveness of the audit process;
- Investigating any material breaches of internal controls and issues arising from thereof and recommending appropriate corrective action; and
- At least annually, carrying out a documented review of these terms of reference to ensure continuing appropriateness and making any recommendations on revisions to the Board, where necessary
- Monitoring compliance with legal and regulatory requirements.
- Approving the annual compliance plan and reviewing the outcomes of the compliance monitoring programme of the Company.

### **B.1.2 Adequacy of and Review of Systems of Governance**

The adequacy and operation of the systems and governance are assessed on a regular ongoing basis with formal periodic reviews. This includes an annual review of the performance of both the Audit Committee and Risk Committee. The Board is satisfied that the governance arrangements are appropriate based on the size, scale and complexity of the business. As the business grows the adequacy of the governance arrangements will be monitored and updated as required.

### **B.1.3 Remuneration**

The Company's Remuneration Policy sets out the principles and practices for pay and remuneration. The Policy complies with Solvency II and all other applicable regulations. The Company has identified remuneration as a critical Human Capital risk.

The objective of the Policy is to guarantee adequate remuneration for sustainable performance. The Policy has been established and is maintained and implemented consistent with UnitedHealth Group's (UHG's) enterprise Total Rewards Philosophy & Guiding Principles. The Principles support UHCI DAC's ability to attract, retain and engage the talent necessary to deliver on its mission, achieve its business goals, and live its values. In addition the Policy aligns with the Company's risk profile, objectives and long term interests in order to promote sound effective risk management and to discourage risk taking beyond risk tolerance limits.

The Company generally operates an annual common review process, which is a performance evaluation tool used to rate performance against corporate values and business results (Enterprise-wide results, Business scorecard results, year over year performance, market and economic conditions) for each employee. All ratings and funding are approved by senior management. Independent Non-Executive Directors remuneration is a fixed fee only. All other Directors, who are employees of other UHG entities, are part of the annual common review process.

The Board approves the Remuneration Policy annually and has ultimate accountability and responsibility for ensuring that this Policy is followed. The Board have delegated overall responsibility and oversight to the Human Capital Function for implementing this Policy, monitoring its effectiveness and dealing in the first instance with any queries, reports or other issues arising.

### **B.1.3.1 Material transactions during the reporting period with shareholders, with persons who exercise a significant influence on the undertaking, and with members of the administrative, management and supervisory body**

There were no material transactions during the reporting period with persons who exercise a significant influence on the undertaking, including members of the administrative, management and supervisory body.

### **B.1.4 Control Functions**

As defined under Solvency II, the Key Functions are Risk Management, Compliance, Internal Audit and Actuarial. UHCI DAC outsource the Head of Actuarial Function which allows the role to remain independent from our day-to-day, front line activities, minimising any danger of conflicts of interest arising.

#### **Risk Function**

The Chief Risk Officer (CRO) is the pre-approved controlled function holder for the risk function. The CRO reports directly to the CEO. The CRO has responsibility for the Risk Management function and for maintaining and monitoring the effectiveness of the Company's risk management system. The CRO's primary responsibility is to the Board and the CRO reports to the Risk Committee and the Board quarterly or more frequently on an ad hoc basis if required. The CRO also has direct access to the Chairman.

Risks are inherent in the business activities and relate to insurance and financial risks, strategic threats, operational issues, compliance with laws and reporting obligations. Management understands that to deliver value to stakeholders (e.g. policyholders, providers, staff, shareholders and regulators etc.) we will have to manage the risks inherent in the health insurance industry and related health services.

Management has adopted an Enterprise Risk Management ("ERM") framework, which follows many of the risk principles adopted at Group level including governance structure, guidelines and processes for assessing, identifying, managing, monitoring and reporting of reasonably foreseeable material and relevant risks. The ERM framework incorporates the following principles:

- Risk culture and governance;
- Risk identification and prioritisation;
- Risk statement;
- Management and controls; and
- Reporting and communication.

#### **Actuarial Function**

The Head of Actuarial (HoAF) is the pre-approved controlled function (PCF) holder for the Actuarial Function. This function is outsourced to an employee of Milliman, Dublin. Milliman is a recognised global leader in the provision of actuarial consulting services to health insurance companies.

The HoAF reports directly to the CEO in relation to his activities. He is supported in his work by an actuarial team within Milliman, Dublin; and he is invited to the board meetings where he is directly available to all board members and he attends the Risk Committee.

Any key deliverables such as the Actuarial Function Report, the Actuarial Report on Technical Provisions (“ARTP”), the Actuarial Opinion on Technical Provisions (“AOTP”) or the Actuarial opinion on the ORSA, is subject to peer review by a senior independent actuary within Milliman Dublin, before being finalised. In addition, the work of the actuarial function is subject to review by the reviewing actuary, as required by the CBI’s domestic actuarial regime and will also fall under the scope of external audit.

## **Compliance Function**

The Head of Compliance (HoC) is the pre-approved control function (PCF) holder for compliance. The HoC reports to the Audit Committee and is available to the Board at any time. The HoC also reports to the Vice President, Chief Legal Officer (“CLO”) of UHC Global Solutions.

The Legal Function has responsibility for compliance and regulatory matters, including data privacy. This team is supported by centralised subject matter experts within UHG Corporate Services (on matters such as tax law, employment law and data privacy). External lawyers are also retained in multiple jurisdictions and regularly consulted for legal advice as required.

Compliance has two main roles: setting policy and compliance monitoring. Compliance is responsible for the identification of all new and existing regulatory requirements applicable to the Company. Compliance analyses requirements, identifies the relevance for the Company and its outsourced services providers and, working with business units, develops appropriate policies and procedures to ensure compliance. Compliance performs risk-based monitoring, reports on findings and, where appropriate, makes recommendations for system and process changes.

The Head of Compliance reports regularly to the SMT, the Board and Audit Committee highlighting key issues; monitoring activity findings and key upcoming regulatory issues and the impact they may have on the business. The Head of Compliance manages external regulatory relationships and maintains a log of all communications. The Head of Compliance assesses with the SMT on an ongoing basis whether the Compliance Function is adequately resourced.

Compliance manages the local training and communications plan to ensure that all appropriate levels of the Company’s management and business units are informed of regulatory requirements. In addition, all employees undertake mandatory training courses via the in-house online service called “Learn Source”.

The Head of Compliance reports formally at least four times each year on compliance matters and the progress of relevant action items to the Audit Committee, the CEO, and the Chief Legal Officer at UHC Global Solutions. As the business grows, the frequency of reporting to the CEO and Legal will change to monthly.

The quarterly compliance report is submitted to the Audit Committee and discussed with the Board of Directors. When appropriate, the Head of Compliance reports directly to the Board. Ad-hoc compliance reports will be prepared as required by management, and presented to the Board or committees or any other external regulatory authority such as the Central Bank of Ireland.

The Compliance plan is prepared annually and reviewed and approved by the Board.

## Internal Audit Function

The Head of Internal Audit (HoIA) is the PCF holder for the internal audit function. The HoIA is employed by UHG as Chief Audit Executive for UHG. This allows the role to remain independent from the Company's day-to-day activities. In this way, potential conflicts of interest are minimised.

The HoIA reports directly into the Company's Audit Committee. He is supported in his work by the internal audit team within UHG. He is an invited attendee at the Company's Board meetings, holds periodic private discussions with the Audit Committee and is directly available to all Board members and attends the Audit Committee meetings.

The purpose of Internal Audit & Advisory Services ("IAAS") is to enhance UHG's (including all of its subsidiaries) success by providing reasonable objective assurance regarding the effectiveness of UHG's system of internal controls through review, assessment, education, and consultation.

UHG's IAAS conducts a risk strategy programme which evaluates risk from primary categories including: financial, operational, and strategic and legal regulatory and compliance and identifies the highest risks to UHG, from the Internal Audit perspective. The result of the risk assessment is an initial annual audit plan which is presented to the UHG Audit Committee for feedback and approval. The UHCI DAC Audit plan, once approved by the Board of Directors, feeds into the overall UHG Audit Plan.

## B.2 Fit and proper requirements

### B.2.1 Policies and processes in place to meet fit and proper requirements

The Company has adopted a Fitness and Probity Policy, which sets out the due diligence checks that must be conducted to determine a person's fitness, probity and financial soundness. The policy aligns with the Central Bank of Ireland's Guidance on Fitness & Probity Standards 2015 and is reviewed and approved annually by the Board of Directors.

There are documented Human Capital processes in place for recruitment in to roles subject to Fitness & Probity requirements. Before an appointment is made the following assessment is made, where relevant, to the role in question:

- Professional qualifications and evidence of same where relevant
- Educational background
- Records of interview and application
- Record of previous experience, skillset and competency
- Records of employment history
- Reference checks
- Evidence of CPD
- Confirmation of directorships held

A register of persons performing PCF roles is updated and maintained by the Compliance Function. As a newly authorised entity, the Company submitted its first PCF Confirmation to the Central Bank in April 2019 confirming all PCF holders remain in compliance with the fitness and probity requirements and thereafter on an annual basis.

## B.3 Risk management system including the own risk and solvency assessment

### B.3.1 Implementation of Risk Management System

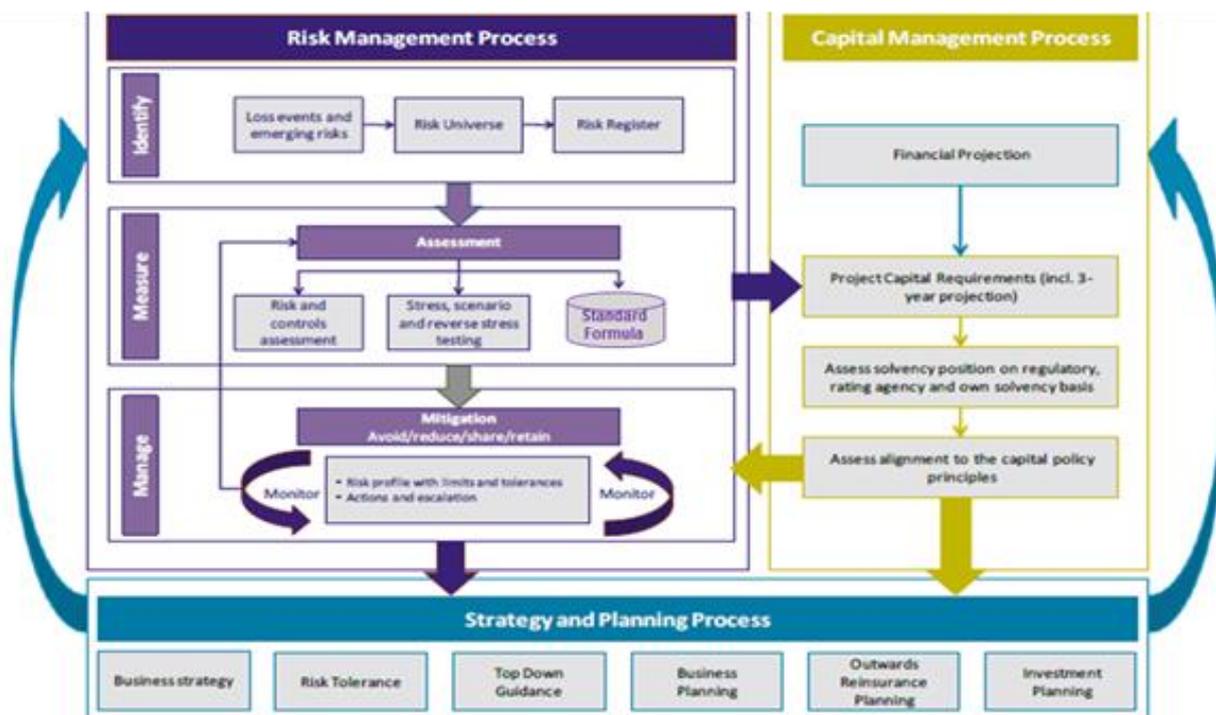
The Company’s risk management system is designed to identify measure, monitor, manage and report on the key risks that the Company faces.

The Company’s risk management policies establish a set of guiding principles and a common framework to effectively and systematically measure and manage risk. It defines the overall framework of risk relevant processes, organisational structures, and functional activities that create the Company’s comprehensive internal control and ERM system.

The Own Risk and Solvency Assessment (“ORSA”) bring together key processes which form the basis of the Company’s Risk Management Process. The ORSA consists of 3 high level processes:

1. Risk Management
2. Capital Management and
3. Strategy and Planning

The diagram below illustrates the overall process.



The CRO is responsible for co-ordinating engagement and participation of the Company in UHG’s ERM process. The UHG ERM team supports the CRO in performing the risk oversight role and aids in the development of processes for identifying, assessing, analysing, and monitoring risks across the Company based on regular qualitative and quantitative processes.

The Company has adopted a Risk Statement (often referred to as a Risk Appetite Statement from a regulatory perspective) which is reviewed by the Risk Committee and the Board at least annually. The Risk Committee is convened each quarter and a Risk Dashboard reported during those meetings in order to

update the Committee and seek feedback and guidance.

The Company has identified 6 key material risk exposures which form the basis of the risk profile. These risks are noted and described in the table below.

Risk Category	Description
<b>Insurance (Underwriting) Risk</b>	Pricing and Claims, Reserving and Catastrophy risk
<b>Strategic Risk</b>	Brexit remains a significant strategic risk but plans are in place to mitigate this. An application was submitted to the Prudential regulatory Authority (the UK regulator) in December 2018 to establish a third country branch. This enables the Company to avail of the rights under the UK Temporary Permissions Regime. During 2019 the Company actively engaged with the PRA responding to list of questions and providing relevant documentation to support our application.
<b>Operational Risk</b>	<ul style="list-style-type: none"> <li>a. Outsourcing (principally Henner SAS – a company which provides insurance intermediary and third party administrative services</li> <li>b. Regulatory and compliance risk</li> <li>c. IT systems, data security and cyber risk</li> <li>d. Business continuity planning</li> <li>e. Mis-selling and market conduct risk</li> <li>f. Staff recruitment and retention</li> </ul>
<b>Financial (Market) Risk</b>	<ul style="list-style-type: none"> <li>a. Liquidity Risk</li> <li>b. Investment Risk</li> <li>c. Concentration Risk</li> <li>d. Interest Rate Risk</li> <li>e. Currency Risk</li> </ul>
<b>Counterparty Risk</b>	<ul style="list-style-type: none"> <li>a. Investment Counterparties</li> <li>b. Default on Premium Payment</li> </ul>
<b>Other Risk Exposures</b>	<ul style="list-style-type: none"> <li>a. Reputational Risk</li> <li>b. Group Risk</li> <li>c. Emerging Risks</li> <li>d. Environment</li> <li>e. Social</li> <li>f. Technological</li> </ul>

## B.4 Internal Control System

### B.4.1 Internal Controls system

The Company operates a “Three Lines of Responsibility” model with regard to the management of Compliance and Regulatory Risk, with Compliance forming the second line of defence:

**First Line:** Operation processing and controls within the business;

**Second Line:** Risk, Legal and Compliance, Actuarial, Finance functions

**Third Line:** Internal and External Audit, Audit Committee.

At the first line, each function within the Company has primary responsibility for day to day management of their own compliance risks. Risk and Compliance will provide support, guidance, training and assistance to the business as required.

The second line of responsibility consists of centralised Risk, Legal and Compliance, Actuarial and Finance functions. The function of Risk is to assist in determining risk capacity, risk tolerance, strategies, policies and structure managing risk. The function of Compliance is to lead the identification and assessment of compliance and regulatory risk and facilitate the management of these risks across the Company. This starts with identification of regulatory requirements, analysis of regulatory risk, implementation of policies and assistance with building procedures through to monitoring of those policies and procedures.

The Actuarial Function calculates the technical provisions and informs and provides opinion to the Board on underwriting policy as well as assesses the reliability, completeness and adequacy of data used to calculate the technical provisions. The Finance Function provides a broad range of services to meet corporate, legal, statutory, tax and compliance requirements, to provide transactional, administrative, professional and technical services to the business, and to deliver financial and management reporting and value add decision support

The third line of responsibility consists of internal and external auditors. The function of Internal Audit is to provide independent assurance to the Board via the Audit Committee as to the control risks the Company faces and the effective management of them. The Board of Directors sets the risk tolerance and monitors performance against that tolerance. The External Auditors attend the Audit Committee before and after the annual audit and members of the Committee have the opportunity to meet with the External Auditors in private if that is deemed necessary.

### B.4.2 Compliance Function

Information regarding the Compliance Function is described in Section B1.4.

## B.5 Internal audit function

Information regarding the Internal Audit Function is described in Section B1.4.

## B.6 Actuarial function

Information regarding the Actuarial Function is described in Section B1.4.

## B.7 Outsourcing

The Company's operating model draws on shared services from within UHG as well as utilising the capabilities of external providers to deliver an integrated solution to customers.

The Company has adopted an Outsourcing Policy that complies with key requirements under the Solvency II regime with regard to outsourcing of critical or important functions or activities. The Policy set out minimum standards that are applied for all outsourcing arrangements. Each arrangement goes through our Enterprise, Sourcing and Procurement process, the arrangement is assessed to determine the outsourcing classification and the level of due diligence undertaken is defined by the classification. Where functions and activities are outsourced, the Board and its Senior Management Team retain ultimate responsibility for such outsourced functions and activities.

The company also has detailed contracts in place to document internal outsourcing of key services to other entities that form shared services within United Health Group. The Company outsources Human Capital, IT Support Services, Internal Audit, Marketing and Investment Services to shared services functions within UHG.

All outsourcing arrangements for critical or important operational services are deemed to be 'material'. There is a three stage approval process (Head of Function & Legal, CEO and Board) required for any arrangements that are deemed material prior to implementation. Certain PCF holders within the SMT have been identified as the 'owner' for each outsourced arrangement and have responsibility for the oversight and monitoring of the arrangement as set out in the Outsourcing Policy.

Written outsourcing agreements are in place for all outsourcing arrangements and the Company maintains a register of all such arrangements. The Outsourcing Policy and material arrangements are reviewed annually and approved by the Board.

## C. RISK PROFILE

### Risk Management objectives and risk policies overview

The Company is exposed to various risks when conducting its business. The Board has policies in place to identify and manage key risks in accordance with Board approved risk tolerances. The key risks to which the Company is exposed are the following:

- Underwriting risk
- Market risk
- Counterparty Risk (Credit Risk)
- Liquidity Risk
- Operational Risk
- Strategic Risk

The following sections outline the Company's policy and approach on each of these risks and the controls in place to manage them. The Company does not consider that there are any other material risks to report.

### C.1 Underwriting Risk

#### C.1.1 Risk Exposure

The Head of Underwriting is responsible for managing underwriting and pricing risks to which the Company is exposed. The underwriting risks include medical cost forecasting accuracy; pricing accuracy and execution; risk differentiation at a customer level; clarity of decision making authority; business concentration risk; responding to change and regulatory risk. The risk is captured using the standard formula approach which allows for premium and reserve risk which cover the broad components of underwriting risk by applying prescribed factors to premium and reserve volume measures, along with a catastrophe risk component which incorporates elements of business concentration risk, and a lapse risk component which reflects risks associated with policies terminating mid-term.

The Company is not exposed to material concentrations of underwriting risk as the underlying members are diversified across various companies and jurisdictions around the world.

#### C.1.2 Risk Mitigation

The Risk Statement sets out the risk limits in respect of underwriting risk, including:

- the maximum acceptable exposure to specific underwriting risks
- internal underwriting limits defined in terms of the Benefits Cost Ratio ("BCR")
- considerations regarding reinsurance and other risk mitigation strategies

The Company has robust processes and procedures in place for monitoring and managing underwriting risks in real time to ensure corrective action or other mitigating actions can be taken as required.

In light of the materiality of the in-force business, the Company does not have any material concentrations of underwriting risk and its financial position is not currently sensitive to this risk.

## C.2 Market Risk

### C.2.1 Risk Exposure

The Company is exposed to Investment risks, Concentration risk, Interest Rate risks and Currency risks. Investment risks are currently low given the Company's assets are currently held in cash or bank deposits in line with the Company's Investment policy. By investing in liquid, low risk assets, the Company ensures that its assets are invested in accordance with the Prudent Person Principle as required under Solvency II. Concentration risk is present given that a significant proportion of Company assets are invested with the same financial institution although the level of exposure is believed to be low given the credit rating of that institution. Interest Rate risk is not significant at this stage. There is currently a small but acceptable level of currency risk which is to be expected given the cross border and multi-currency nature of the business underwritten. The market risk SCR components are set out below:

Market risk components	€
Currency risk	11,921
Spread risk	489,000
Concentration risk	5,405,215
Diversification	(478,565)
Total market risk	5,427,571

### C.2.2 Risk Mitigation

The Company has a low tolerance for acceptance of Market risk. At this stage, given the limited nature of the Company's business at the conservative approach to engaging with Market risk, the Company is continuing to manage and mitigate Market risk through compliance with the internal controls as documented in the Company policies and regular reporting to the SMT, Risk Committee and ultimately the Board on this risk.

Other than the concentration risk in relation to the proportion of assets invested in one financial institution, the Company is not exposed to material concentrations of market risk, and the Company's financial position is not sensitive to market outcomes. The sensitivity of the financial position in respect of the counterparty concentration is considered in section C.3 below.

## C.3. Counterparty Risk

### C.3.1 Risk Exposure

The Company may be exposed to two counterparty risks, namely investment counterparties and default on premium payment risk by clients. Given the nature of the Company's investments in cash or bank deposits, the level of risk exposure is not assessed as significant. Given the size of the business in 2019, the level of default in premium payment is not significant

### C.3.2 Risk Mitigation

The Company monitors counterparty risk in line with its Investment policy and regular risk monitoring and reporting through the Chief Risk Officer to the Risk Committee and ultimately the Board of Directors.

The key concentration risk in relation to counterparty risk arises in respect of financial assets held. The

Company's solvency capital requirement and hence solvency coverage ratio, is sensitive to a change in the credit rating of key investment counterparties. A downgrade of the credit rating by one quality step for the key counterparties would reduce solvency cover from 572% to 411%. The treasury team will keep this position under close review and take appropriate action if and when necessary.

The Company's financial assets that are exposed to counterparty risk are summarised below:

Asset exposures (€)	A	A-2	Total
<b>31.12.2019</b>			
Fixed Term Deposits <1 yr	26,000,000	5,000,000	31,000,000
Cash and cash equivalents	5,224,329	-	5,224,329
<b>Total</b>	<b>31,224,329</b>	<b>5,000,000</b>	<b>36,224,329</b>

The table below shows the equivalent values as at 31 December 2018:

Asset exposures (€)	A	BBB	Total
Fixed Term Deposits <1 yr	35,000,000	5,000,000	40,000,000
Cash and cash equivalents	1,282,278	-	1,282,278
<b>Total</b>	<b>36,282,278</b>	<b>5,000,000</b>	<b>41,282,278</b>

## C.4. Liquidity Risk

### C.4.1 Risk Exposure

The Company has a very strong liquidity position, reflective of the short-term nature of the assets held, coupled with the strong level of capitalisation. The Company manages the duration of its asset exposures to reflect the short-term nature of its liabilities. With respect to liquidity risk, the Expected Profit in Future Premiums is nil at year end 2019.

### C.4.2 Risk Mitigation

The Company monitors liquidity risk in line with its Investment policy and regular risk monitoring and reporting through the Chief Risk Officer to the Risk Committee and ultimately the Board of Directors. The vast majority of the Company's assets are held in cash and short-term deposits, mitigating any liquidity risk that may arise.

Given the lack of material liquidity risk, the Company is not subject to material concentrations in respect of this risk and its financial position is not sensitive to this risk.

## C.5. Operational Risk

### C.5.1 Risk Exposure

The Company has identified 5 main operational risk exposures. These are as follows:

- i. Outsourcing
- ii. Regulation and Compliance
- iii. IT systems, data security and cyber risk
- iv. Business continuity planning
- v. Mis-selling and market conduct risk

### C.5.2 Risk Mitigation

Outsourcing risk is tightly managed with robust contractual provisions in place with key outsourced providers. Regulatory risk is monitored on an ongoing basis with support from the legal and compliance functions. IT systems, data security and cyber risk is managed with the UHG IT team on an ongoing basis. The Company has a very low tolerance for these risks both at a legal entity and at Group level and considerable investment is made to mitigate these risks. The Company has its own business continuity plan which has been developed over time and which was successfully tested once during 2019. For mis-selling and market conduct risk, training is provided to the sales and client teams on legal and compliance matters as well as UHG culture and ethics on a regular basis. Intermediary agreements are in place with brokers with clarity on roles and responsibilities well documented.

The Company does not currently have a material concentration in respect of operational risk, although a material concentration risk could develop over time in relation to outsourcing risk, given the important role of the Company's main outsourced provider. This risk is addressed through the strength of the Company's outsourcing governance arrangements including internal audit. Given the nature of this risk, sensitivity analysis has not been carried out.

## C.6. Strategic Risks

### C.6.1 Risk Exposure

Strategic risks for the Company depend on its ability to anticipate and adapt to regulatory changes as well as changes in the International Private Medical Insurance market and the competitive landscape. During 2019 the principal strategic risk for the Company has been the impact of the UK leaving the EU ("Brexit"). Given the Company operated in the UK during 2019 on a "freedom of service" basis, the scheduled departure of the UK from the EU on January 31st 2020 could have hindered sales in 2019.

On March 11<sup>th</sup> 2020, the International Health Regulations Emergency Council of the World Health Organisation declared the COVID-19 outbreak a pandemic due to "levels of spread and severity, and by alarming levels of inaction". At present there is no vaccine for COVID-19 and the focus of national governments across the World is to contain the disease and reduce the rate at which it spreads. The pandemic has potential to affect the Company's revenue, claim costs, operations (as staff could become unable to work) and business performance outcomes. However, initial analysis suggests that the direct impact is not expected to be material and the Company is sufficiently capitalised.

### **C.6.2 Risk Mitigation**

Based on legal advice from external lawyers in Ireland and the UK, the Company submitted an application to the UK Regulator, the Prudential Regulatory Authority (the “PRA”) to establish a third country branch in the UK once the UK has left the EU. This would only come into effect following Brexit and following any transition period that the UK and the EU may agree.

On 28 December 2018, the Company received correspondence from the PRA referring to the UK EEA Passport Rights (amendment etc and Transitional Provisions) (EU Exit) Regulations 2018, stating that no further action was required on the part of the Company at that time in order to avail of the rights under this legislation. During 2019 the Company actively engaged with the PRA responding to list of questions and providing relevant documentation to support our application. It is the position of the Company that this action mitigates the risk presented by Brexit to an acceptable level at this time.

In relation to COVID-19, the Company is prioritising the protection of its employees, so they can take care of our clients, members and businesses accordingly. The Company has developed a robust Business Continuity Plan which has been tested and has now been successfully activated in addition to working very closely with external vendors to ensure continuity of service for clients and members. All employees are able to work from home. The Company has participated at an enterprise level with webinars aimed at clients and brokers, which have been led by our medical team.

The Company continues to monitor the development of COVID-19 extremely closely in relation to its financial impact on the business.

### **C.7. Risk Sensitivity**

The Company uses the annual Own Risk and Solvency Assessment (ORSA) to analyse the sensitivity of its solvency position to material risks. The ORSA includes a number of stress and scenario tests. The stress and scenario tests are applied to the Company’s forward looking business plan which is projected based on the Company’s best estimate assumptions for future sales, renewals, claims and expenses (including commission).

The table below includes a subset of the stress and scenario tests carried out as part of the 2019 ORSA process:

Risk	Description	Change in solvency coverage ratio <sup>1</sup>
Underwriting Risk / Strategic Risk	Stress test reflecting lower sales, lower renewals and higher claims	13%
Underwriting Risk / Strategic Risk	Stress test reflecting higher sales, higher renewals and higher claims	-13%
Underwriting Risk	Stress test reflecting an increase in claims (via increased loss ratio and one-off increase in large claims)	-4%
Underwriting Risk	Stress test reflecting an increase in claims inflation	-2%
Underwriting Risk	Stress test reflecting a different mix of Corporate / SME business relative to the central scenario	-1%
Operational Risk	Stress test reflecting expected Brexit outcome	-2%

The Company's sensitivity to credit risk at year end 2020 is outlined in section C.3.2 above. The Company is not materially exposed to other market risks.

<sup>1</sup> This reflects the change in the projected solvency coverage ratio at year end 2019 in the ORSA stress test compared to the ORSA central scenario. For example, a 13% increase would bring the solvency coverage ratio to 585% from 572%.

## D. VALUATION FOR SOLVENCY PURPOSES

### D.1 Assets

Presented below is information regarding the Company's valuation of assets for Solvency II purposes including (for each material class of assets):

- A quantitative explanation of any material differences between the asset values for Solvency II purposes and those used for statutory reporting bases.
- A description of the assets valuation bases, methods and main assumptions used for solvency purposes and those used for financial reporting in the financial statements.

#### D.1.1 Valuations differences: Solvency II vs Statutory Financial Statements

For each material class of assets, the value of the assets as reported in the Company's Solvency II balance sheet and comparison with the values reported in the Company's financial statements for financial reporting purposes.

For year ending 31 December 2019

ASSET DESCRIPTION	NOTES	SOLVENCY II VALUE €	STATUTORY ACCOUNTS VALUE €	DIFFERENCE €
Deferred acquisition costs	1	-	80,788	(80,788)
Investments	2	31,000,000	31,000,000	-
Insurance and intermediaries receivables	3	-	647,388	(647,388)
Receivables (trade, not insurance)	4	153,379	153,379	-
Cash and cash equivalents	5	5,224,329	5,224,329	-
Any other assets, not elsewhere shown	6	123,650	123,650	-
<b>Total</b>		<b>36,501,358</b>	<b>37,229,534</b>	<b>(728,176)</b>

The table below shows the equivalent values as at 31 December 2018

ASSET DESCRIPTION	NOTES	SOLVENCY II VALUE €	STATUTORY ACCOUNTS VALUE €	DIFFERENCE €
Deferred acquisition costs	1	-	427	(427)
Investments	2	40,000,000	40,000,000	-
Insurance and intermediaries receivables	3	-	2,863	(2,863)
Receivables (trade, not insurance)	4	18,685	18,685	-
Cash and cash equivalents	5	1,282,278	1,282,278	-
Any other assets, not elsewhere shown	6	-	-	-
<b>Total</b>		41,300,963	41,304,253	(3,290)

#### D.1.2 Valuation bases, methods and main assumptions

For each material class of asset disclosed above, the Company presents below the valuation basis for Solvency II purposes and any differences with the valuation bases, methods and main assumptions used for the statutory financial statements prepared under the Irish law and accounting standards issued by the Financial Reporting Council including FRS 102 & 103 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' for the financial year ended 31 December 2019.

There are no material assumptions and judgments including those about the future and other major sources of estimation uncertainty which would affect the value of the assets.

#### Note 1: Deferred Acquisition Costs

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
As per Article 12 of the Delegated Act, deferred acquisition costs are valued at nil for Solvency II purposes.	Acquisition costs for insurance contracts represent those costs directly associated with the acquisition of new business. These costs are deferred to the extent that they are expected to be recoverable out of future revenues to which they relate.

#### Note 2: Investments

All investments fall under the category 'Deposits other than cash equivalents'. Deposits other than cash equivalents include deposits held for investment purposes.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Investments are valued at their face value plus accrued interest.	There are no differences with the Solvency II recognition and valuation basis apart from the reclassification of Accrued Interest from Investments to Other Liabilities as outlined in section D.3.2 Note 3.

As at 31st December 2019, the accrued interest was Nil.

The requirement in the EIOPA Level 3 - Guidelines on reporting and public disclosure the requirement under 'Guideline 7 Content by material classes of assets' on assessing whether markets are active or inactive is not applicable to the investments held by UHCIDAC.

### Note 3: Insurance and intermediaries receivables

Insurance & intermediaries receivables are made up of outstanding premiums due from policyholders and receivables from reinsurance accepted.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Insurance & intermediaries receivables relate outstanding premiums which are overdue from policyholders and from reinsurance accepted.	Insurance & intermediaries receivables are made up of all outstanding premiums due from policyholders and from reinsurance accepted. It includes amounts which are: <ul style="list-style-type: none"> <li>• currently due</li> <li>• overdue</li> <li>• relating to policies that have been written but for which the premium is not contractually due.</li> </ul>

### Note 4: Receivables (trade, not insurance)

Includes amounts receivable from employees, advance payments to suppliers and other debtors.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Receivables are recorded at their fair value, net of any amounts deemed as doubtful debts.	There are no differences with the Solvency II recognition and valuation basis.

### Note 5: Cash and cash equivalents

Cash and cash equivalents includes cash at bank, deposits held for operational use.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Cash and cash equivalents are valued at their face value.	There are no differences with the Solvency II recognition and valuation basis.

**Note 6: Any other assets, not elsewhere shown**

Includes amounts receivables from group entities.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Receivables are recorded at their fair value, net of any amounts deemed as doubtful debts.	There are no differences with the Solvency II recognition and valuation basis.

**D.1.3 Items not in scope**

The following requirements in the EIOPA Level 3 - Guidelines on reporting and public disclosure the requirement under ‘Guideline 7 Content by material classes of assets’ are not applicable to UHCI or apply to immaterial amounts.

- For material intangible assets: nature of the assets and information on the evidence and criteria used to conclude that an active market exists for those assets;
- For financial and operating leasings: describe in general the leasing arrangements in relation to each material class of assets subject to leasing arrangement, separately for financial and operating leases;
- For material deferred tax assets: information on the origin of the recognition of deferred tax assets and the amount and expiry date, if applicable, of deductible temporary differences, unused tax losses and unused tax credits for which no deferred tax asset is recognised in the balance sheet;
- For related undertakings: where related undertakings were not valued using quoted market prices in active markets or using the adjusted equity method, provide an explanation why the use of these methods was not possible or practical.

**D.2 Technical provisions**

**D.2.1 Solvency II Technical Provisions and Reinsurance Recoverables: Overview**

The Technical Provisions reflect the value of the Company’s liabilities arising from policies it has written that are in-force at the valuation date, or policies that the Company is legally obliged to accept. Under Solvency II, there are two key components to the Technical Provisions:

- Best Estimate Liability
- Risk Margin

In aggregate, these components are intended, under Solvency II, to result in Technical Provisions that reflect the amount a third party insurance undertaking would require to take on the liabilities of the Company.

The Best Estimate Liability has two main components – a claims provision reflecting a best estimate of the future liabilities arising from cover that has already been provided by the Company prior to the valuation date, and a premium provision reflecting a best estimate of the liabilities arising from future cover that the Company is contractually obliged to provide.

The Risk Margin is intended, under Solvency II, to capture the additional compensation, above the best estimate liability, that a third party insurance undertaking would require to compensate it for the cost of additional capital it would need to hold if it took on UHCI DAC’s insurance obligations.

The Company does not have any in-force reinsurance arrangements and hence does not have reinsurance recoverables on its balance sheet.

The Technical Provisions for UHCI DAC at 31 December 2019 are summarised in the table below. Note that the Company writes one material line of business – medical expense insurance, and all references to Technical Provisions in this section are in respect of this line of business.

TECHNICAL PROVISIONS	GROSS OF REINSURANCE €	NET OF REINSURANCE €
Premium Provision (A)	616,330	616,330
Claims Provision (B)	530,275	530,275
Best Estimate Liability (C=A+B)	1,146,605	1,146,605
Risk Margin (D)	12,596	12,596
Technical Provisions (E=C+D)	1,159,202	1,159,202

The equivalent figures at 31 December 2018 are summarised in the table below for comparative purposes:

TECHNICAL PROVISIONS	GROSS OF REINSURANCE €	NET OF REINSURANCE €
Premium Provision (A)	2,578	2,578
Claims Provision (B)	2,207	2,207
Best Estimate Liability (C=A+B)	4,785	4,785
Risk Margin (D)	1,378	1,378
Technical Provisions (E=C+D)	6,163	6,163

The Technical Provisions increased materially over the course of the year, as expected given the growth in the scale of the Company's written premiums, reflecting the start-up nature of the Company at end 2018. In addition to the growth in premium volumes, the Technical Provisions are impacted by assumption changes as described further in section D2.6.

#### **D.2.2 Solvency II Technical Provisions and Reinsurance Recoverables: bases, methodology and assumptions**

Typically, the Solvency II best estimate liabilities are calculated using detailed historical data to estimate all future premiums and claims payments with an allowance for maintenance and claims-related expenses. The projected future payments are converted to a present value by applying a prescribed risk-free yield curve provided by EIOPA and this present value reflects the best estimate liabilities.

The Company is a new insurance undertaking, commencing business in 2018. By the end of 2019 it had a relatively small in-force portfolio. Therefore, the historical data normally required to calculate the best estimate liabilities is limited. In addition, given the materiality of the level of in-force business, a simpler approach is appropriate.

The approach taken is as follows:

- The starting point for the calculation of the claims provision is to apply an assumed loss ratio to earned premiums for each in-force policy. The relevant loss ratios are derived from pricing assumptions adjusted for any known changes in the Company experience, and include an implicit allowance for future claims handling expenses. This provides a best estimate of the total incurred claims in respect of cover that the Company has already provided. The claims provision is set at this amount, reduced by any claims that have already been paid. In aggregate, this provides a quantification of the liability in respect of claims incurred but not paid (including claims incurred but not reported). Given the materiality of this figure, and the expected short-tail nature of the Company's business, no allowance has been made for discounting.
- The premium provision calculation starts by applying an assumed loss ratio to the unearned premiums for each in-force policy (with an allowance for policies that are not yet in-force, but for which the Company is contractually obliged to provide cover). As above the relevant loss ratios are derived from pricing assumptions adjusted for any known changes in Company experience. In addition, an expense loading is applied to reflect an allowance for the ongoing maintenance costs of servicing this business. The claims and expense outflows (including commission and admin charges) are offset by future premiums expected to be received in respect of this business. The resulting premium provision may be positive (i.e. a liability) or negative (i.e. an asset, where future premiums are expected to exceed future claims and expense allowances). As with the claims provision, no discounting has been applied given the materiality of the result and the short-tail nature of the Company's business. The premium provision includes an allowance for events not in data – reflecting the fact that the historical data on which assumptions are based may not reflect the full range of potential outcomes.

The Risk Margin is calculated based on an assumed run-off of the Company's Solvency Capital Requirement (SCR). The prescribed cost of capital rate of 6% per annum is used in the calculation. Given the short-tail nature of the Company's business, the SCR is expected to run-off fully within two years. Hedgeable market risk and counterparty default risk arising from cash positions are excluded from the SCR used in the Risk Margin calculation.

### **D 2.3 Level of uncertainty associated with the value of the Solvency II Technical Provisions**

The main source of uncertainty in the value of the technical provisions for UHCI DAC is the ultimate level of claims payment in respect of each policy. In particular, while Technical Provisions take account of expected future claims levels, these cannot be known with certainty until all claims have been fully settled. Possible variation in future expense levels is also a source of uncertainty.

On March 11<sup>th</sup> 2020, the International Health Regulations Emergency Council of the World Health Organisation declared the COVID-19 outbreak a pandemic. This global health issue is being monitored extremely closely by the Company. This remains an emerging virus and there are still many unknowns. Notwithstanding the high profile nature of COVID-19, the Company does not consider it to materially affect its technical provisions at the time of writing this report. That position will be kept under close review as the impact of COVID-19 becomes clearer over time.

It should be noted, however, that the lack of material in-force business at end 2019 limits the materiality of any uncertainty in the Solvency II Technical Provisions.

#### D.2.4 Differences between Solvency II Technical Provisions and valuation of liabilities for the financial statements

The table below summarises the difference between the Solvency II Technical Provisions and the valuation of liabilities for the financial statements:

TECHNICAL PROVISIONS	SOLVENCY II BASIS €	STATUTORY REPORTING BASIS €	DIFFERENCE €
Premium Provision	616,330	1,036,590	(420,260)
Claims Provision	530,275	531,732	(1,457)
Risk Margin	12,596	-	12,596
Total Technical Provisions	1,159,202	1,568,322	(409,120)

The Solvency II Premium Provision is a best estimate and takes account of expected future premiums and reflects expected profits arising on those premiums. The Statutory Reporting basis Premium Provision is set equal to 100% of unearned premiums and balanced by a premiums receivable asset (which does not appear on the Solvency II balance sheet). In addition the statutory premium provision includes an unexpired risk reserve while the Solvency II Premium Provision includes an allowance for events not in data

There is no material difference between the statutory basis claims provision and the Solvency II Claims Provision.

The Risk Margin is not held on a Statutory Reporting basis.

#### D.2.5 Long-term guarantee measures

UHCI DAC does not apply any of the long-term guarantee measures, namely:

- Volatility adjustment
- Matching adjustment
- Transitional measures on interest rates or technical provisions.

#### D.2.6 Material Changes in relevant assumptions compared to previous reporting period

The main changes in assumptions used to calculate the Technical Provisions at the end of 2019 compared with those at the end of 2018 are as follows:

- Expense allowances have changed to reflect the growth in the in-force portfolio
- Loss ratio assumptions have been updated to reflect up to date data
- Assumptions have been made to incorporate an allowance for events not in data

- A small number of large claims have been excluded from the claims paid figure in calculating the claims provision. This increases the claims provision, reflecting the increased volatility that can arise in loss ratios for small books of business.

### D.3 Other liabilities

Set out below is information regarding the Company's valuation of each material class of other liabilities for Solvency II purposes, including:

- Quantitative explanations of material differences in valuations between Solvency II and those use for statutory IFRS financial reporting; and
- Valuation bases, methods and main assumptions used for Solvency II and those used for FRS's statutory financial statements for the financial year ended 31 December 2019.

#### D.3.1 Valuation differences – Solvency II v Statutory Financial Statements

For each material class of other liability, the value of the liability as reported in the Company's Solvency II balance sheet and comparison with the values reported in the Company's financial statements for financial reporting purposes

LIABILITY DESCRIPTION	NOTES	SOLVENCY II VALUE 31.12.2019 €	STATUTORY ACCOUNTS VALUE 31/12/2019 €	DIFFERENCE 31/12/2019 €
Pension benefit obligations	1	8,632	8,632	-
Insurance and intermediaries payables	2	-	166,884	(166,884)
Payables (trade, not insurance)	3	641,659	641,659	-
Total		650,291	817,175	(166,884)

#### D.3.2 Valuation bases, methods and main assumptions

For each material class of Other Liability disclosed above, the Company presents below the valuation basis for Solvency II purposes and any material differences with the valuation bases, methods and main assumptions used for the statutory financial statements for the financial year ended 31 December 2019.

There are no material assumptions and judgments including those about the future and other major sources of estimation uncertainty which would affect the value of the liabilities, other than those stated.

Liabilities are of a short term nature with most cash flows occurring within a 12 month period.

### Note 1: Pension benefit obligations

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
This is the total net obligations related to employees' pension scheme.	There are no differences with the Solvency II recognition and valuation

### Note 2: Insurance and intermediaries payables

Insurance & intermediaries payables are made up of outstanding claims due to policyholders and reinsurance accepted.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
<p>Insurance &amp; intermediaries payables relate to amounts payable to policyholders, insurers and other business linked to insurance, that are not included in technical provisions (e.g. claims payable).</p> <p>Includes overdue amounts payable to (re)insurance intermediaries (e.g. commissions due to intermediaries but not yet paid by the undertaking).</p>	<p>Insurance &amp; intermediaries payables are made up of all outstanding claims due to policyholders &amp; commissions due to intermediaries. It includes amounts which are:</p> <ul style="list-style-type: none"> <li>• currently due</li> <li>• overdue</li> <li>• relating to policies that have been written but for which the premium is not contractually due.</li> </ul>

### Note 3: Payables (trade, not insurance)

Payables include intercompany liabilities, other taxation balances (PAYE/VAT) and accruals.

SOLVENCY II PURPOSES:	STATUTORY REPORTING PURPOSES:
Payables are recorded on an accruals basis.	There are no differences with the Solvency II recognition and valuation basis apart from the reclassification of Accrued Interest on Investments as outlined in section D.1.2, Note 2.

### **D.3.3 Items not in scope**

The following requirements in the EIOPA Level 3 - Guidelines on reporting and public disclosure, the requirement under 'Guideline 10 Content by material classes of liabilities other than technical provisions' are not applicable to the Company or apply to immaterial amounts.

- describe in general the material liabilities arising as a result of leasing arrangements, separately disclosing information on financial and operating leases;
- the origin of the recognition of deferred tax liabilities and the amount and expiry date if applicable, of taxable temporary differences;
- The nature of the liabilities for employee benefits and a breakdown of the amounts by nature of the liability and the nature of the defined benefit plan assets, the amount of each class of assets, the percentage of each class of assets with respect to the total defined benefit plan assets, including reimbursement rights.

### **D.4 Alternative methods for valuation**

There are no alternative valuation methods applied to the valuation of the Company's assets.

### **D.5 Any other information**

There is no other material information regarding the valuation of assets and liabilities for solvency purposes that the Company wishes to disclose in this report.

## E. CAPITAL MANAGEMENT

### E.1 Own funds

UHCI DAC Own Funds are a measure of its available capital on a Solvency II basis. The Company's objective is to maintain high quality Own Funds that are comfortably in excess of its regulatory capital requirements. Through the ORSA process the Company considers the projected development of its Own Funds under a range of scenarios over a three year projection period.

#### E.1.1 Own Funds

The table below summarises UHCI DAC's Own Funds as at 31 December 2019 and as at 31 December 2018. All of the Company's Own Funds are Tier 1 (unrestricted).

OWN FUNDS	31/12/2019 €	31/12/2018 €
Ordinary Share Capital	634,999	634,999
Share Premium Account	44,365,001	44,365,001
Reconciliation Reserve	(10,308,135)	(4,882,191)
<b>Total Own Funds</b>	<b>34,691,865</b>	<b>40,117,809</b>
Total Tier 1 - unrestricted	34,691,865	40,117,809
Total Tier 1 - restricted	-	-
Total Tier 2	-	-
Total Tier 3	-	-
<b>Total Own Funds</b>	<b>34,691,865</b>	<b>40,117,809</b>

#### Changes in own funds in 2019

Overall, own funds have decreased by € 5.4m in 2019.

The decrease in own funds is mainly due to the underwriting performance as described in section A2. Losses are expected as the Company is in start-up phase.

### E.1.2 Eligible own funds to cover Solvency Capital

As UHCI DACs Own Funds are entirely comprised of Tier 1 (unrestricted) capital items, the Own Funds are fully eligible to cover the Company's Solvency Capital Requirement and Minimum Capital Requirement. The table below summarises the solvency coverage.

<b>SOLVENCY COVERAGE</b>	<b>31/12/2019</b>	<b>31/12/2018</b>
	€	€
Total Eligible Own Funds (A)	34,691,865	40,117,808
Solvency Capital Requirement (B)	6,068,400	7,763,844
Solvency coverage ratio (C = A / B)	571.68%	516.73%
Minimum Capital Requirement (D)	2,500,000	2,500,000
Minimum coverage ratio (E = A / D)	1,387.69%	1,604.71%

### E.1.3 A comparison of the Financial Statements Equity and Solvency II Own Funds

The Company's financial statements show equity of €34,844,037 compared with Solvency II Own Funds of €34,692,141. The key differences are set out in the table below. In summary the differences arise primarily because:

- The financial statements allow for deferral of acquisition costs through the creation of a DAC asset
- The technical provisions included in the financial statements are calculated on a different basis to those included in the Solvency II balance sheet. The differences are set out in section D.2.4.

<b>FIN. STATEMENTS EQUITY AND SOLV. II OWN FUNDS</b>	<b>31/12/2019</b>
	€
Financial Statements net Equity	34,844,037
Differences in the valuation of assets	(728,176)
Differences in the valuation of technical provisions	409,120
Differences in the valuation of other liabilities	166,884
Solvency II Own Funds	34,691,865

### E.1.4 Additional information on Own Funds

UHCI DAC does not hold any ancillary Own Funds, does not have any Own Fund items that are subject to transitional arrangements and does not have any items deducted from Own Funds, or any restrictions on the availability or transferability of Own Funds.

## E.2 Solvency Capital Requirement and Minimum Capital Requirement

The Company uses the standard formula to calculate its Solvency Capital Requirement (SCR). The SCR comprises a Basic SCR (which incorporates SCR components for market risk, health underwriting risk and counterparty default risk, along with an allowance for the diversification between these risks), and an Operational Risk SCR.

The table below summarises the SCR and MCR for the Company at 31 December 2019:

SCR AND MCR	31/12/2019 €	31/12/2018 €
Solvency Capital Requirement	6,068,400	7,763,844
Minimum Capital Requirement	2,500,000	2,500,000

### E.2.1 Solvency II Capital requirements split by risk module

The table below summarises the SCR for the Company at 31 December 2019 split by risk module with the equivalent figure for 2018 also shown for comparison:

SCR – SPLIT BY RISK MODULE	31/12/2019 €	31/12/2018 €
Market Risk Capital Requirement	5,427,571	7,222,991
Health Underwriting Risk Capital Requirement	1,377,499	1,508,038
Counterparty Default Risk Capital Requirement	350,371	85,996
Diversification	(1,121,440)	(1,053,336)
Basic SCR	6,034,001	7,763,689
Operational Risk Capital Requirement	34,398	155
SCR	6,068,400	7,763,844

### **E.2.2 Use of simplified methods**

No simplified methods have been used.

### **E.2.3 Undertaking specific parameters**

UHCI DAC does not use undertaking specific parameters in calculating its SCR.

### **E.2.4 Calculation of the Minimum Capital Requirement**

The MCR is calculated based on a prescribed formula incorporating premiums written over the previous 12 months and technical provisions. The calculated MCR is subject to the constraint that it should be at most 45% of the SCR and at least 25% of the SCR, but is also subject to an absolute minimum level of €2.5m for an insurer writing medical expenses insurance.

For UHCI DAC, the absolute minimum level applies and the MCR is therefore €2.5m.

### **E.2.5 Material changes during the reporting period**

The SCR reduced by €1.7M over the course of 2019. This was primarily driven by a reduction in the market concentration risk element following changes in the allocation of deposit assets. In addition, the health underwriting SCR component reduced slightly due to revisions to expected future premium volumes.

## **E.3 Use of the duration-based equity risk sub-module in the calculation of the Solvency Capital Requirement**

UHCI DAC does not use the duration-based equity risk sub-module in calculating its SCR.

## **E.4 Differences between the standard formula and any internal model used**

The Company uses the standard formula to calculate its SCR and does not use an internal model.

## **E.5 Non-compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement**

UHCI DAC complied with its Minimum Capital Requirement and Solvency Capital Requirement at all times during 2019.

## **E.6 Any other information**

There are no additional items to note in relation to the Company's capital management.

F. ANNEX: QUANTITATIVE REPORTING TEMPLATES ('QRTs')

UnitedHealthcare  
Insurance Designated  
Activity Company

Solvency and Financial  
Condition Report

Disclosures

31 December

2019

(Monetary amounts in EUR thousands)

## General information

Undertaking name	UnitedHealthcare Insurance Designated Activity Company
Undertaking identification code	6354006WYJKVUUINRV26
Type of code of undertaking	LEI
Type of undertaking	Non-life undertakings
Country of authorisation	IE
Language of reporting	en
Reporting reference date	31 December 2019
Currency used for reporting	EUR
Accounting standards	Local GAAP
Method of Calculation of the SCR	Standard formula
Matching adjustment	No use of matching adjustment
Volatility adjustment	No use of volatility adjustment
Transitional measure on the risk-free interest rate	No use of transitional measure on the risk-free interest rate
Transitional measure on technical provisions	No use of transitional measure on technical provisions

## List of reported templates

- S.02.01.02 - Balance sheet
- S.05.01.02 - Premiums, claims and expenses by line of business
- S.05.02.01 - Premiums, claims and expenses by country
- S.17.01.02 - Non-Life Technical Provisions
- S.19.01.21 - Non-Life insurance claims
- S.23.01.01 - Own Funds
- S.25.01.21 - Solvency Capital Requirement - for undertakings on Standard Formula
- S.28.01.01 - Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

## S.02.01.02

## Balance sheet

		Solvency II value
		C0010
<b>Assets</b>		
R0030	Intangible assets	
R0040	Deferred tax assets	
R0050	Pension benefit surplus	
R0060	Property, plant & equipment held for own use	0
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	31,000
R0080	<i>Property (other than for own use)</i>	0
R0090	<i>Holdings in related undertakings, including participations</i>	0
R0100	<i>Equities</i>	0
R0110	<i>Equities - listed</i>	
R0120	<i>Equities - unlisted</i>	
R0130	<i>Bonds</i>	0
R0140	<i>Government Bonds</i>	0
R0150	<i>Corporate Bonds</i>	0
R0160	<i>Structured notes</i>	0
R0170	<i>Collateralised securities</i>	0
R0180	<i>Collective Investments Undertakings</i>	0
R0190	<i>Derivatives</i>	
R0200	<i>Deposits other than cash equivalents</i>	31,000
R0210	<i>Other investments</i>	0
R0220	Assets held for index-linked and unit-linked contracts	
R0230	Loans and mortgages	0
R0240	<i>Loans on policies</i>	0
R0250	<i>Loans and mortgages to individuals</i>	
R0260	<i>Other loans and mortgages</i>	
R0270	Reinsurance recoverables from:	0
R0280	<i>Non-life and health similar to non-life</i>	0
R0290	<i>Non-life excluding health</i>	0
R0300	<i>Health similar to non-life</i>	0
R0310	<i>Life and health similar to life, excluding index-linked and unit-linked</i>	0
R0320	<i>Health similar to life</i>	
R0330	<i>Life excluding health and index-linked and unit-linked</i>	
R0340	<i>Life index-linked and unit-linked</i>	
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	
R0370	Reinsurance receivables	
R0380	Receivables (trade, not insurance)	153
R0390	Own shares (held directly)	
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	5,224
R0420	Any other assets, not elsewhere shown	124
R0500	<b>Total assets</b>	<b>36,501</b>

## S.02.01.02

## Balance sheet

		Solvency II value
		C0010
<b>Liabilities</b>		
R0510	Technical provisions - non-life	1,159
R0520	<i>Technical provisions - non-life (excluding health)</i>	0
R0530	<i>TP calculated as a whole</i>	0
R0540	<i>Best Estimate</i>	0
R0550	<i>Risk margin</i>	0
R0560	<i>Technical provisions - health (similar to non-life)</i>	1,159
R0570	<i>TP calculated as a whole</i>	0
R0580	<i>Best Estimate</i>	1,147
R0590	<i>Risk margin</i>	13
R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0610	<i>Technical provisions - health (similar to life)</i>	0
R0620	<i>TP calculated as a whole</i>	
R0630	<i>Best Estimate</i>	
R0640	<i>Risk margin</i>	
R0650	<i>Technical provisions - life (excluding health and index-linked and unit-linked)</i>	0
R0660	<i>TP calculated as a whole</i>	
R0670	<i>Best Estimate</i>	
R0680	<i>Risk margin</i>	
R0690	Technical provisions - index-linked and unit-linked	0
R0700	<i>TP calculated as a whole</i>	
R0710	<i>Best Estimate</i>	
R0720	<i>Risk margin</i>	
R0740	Contingent liabilities	
R0750	Provisions other than technical provisions	
R0760	Pension benefit obligations	9
R0770	Deposits from reinsurers	
R0780	Deferred tax liabilities	
R0790	Derivatives	
R0800	Debts owed to credit institutions	0
R0810	Financial liabilities other than debts owed to credit institutions	0
R0820	Insurance & intermediaries payables	
R0830	Reinsurance payables	
R0840	Payables (trade, not insurance)	642
R0850	Subordinated liabilities	0
R0860	<i>Subordinated liabilities not in BOF</i>	
R0870	<i>Subordinated liabilities in BOF</i>	0
R0880	Any other liabilities, not elsewhere shown	
R0900	<b>Total liabilities</b>	1,809
R1000	<b>Excess of assets over liabilities</b>	34,692







S.19.01.21

Non-Life insurance claims

Total Non-life business

Z0020

Accident year / underwriting year

Gross Claims Paid (non-cumulative)													
(absolute amount)													
Year	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0170	C0180
	Development year											In Current year	Sum of years (cumulative)
	0	1	2	3	4	5	6	7	8	9	10 & +		
R0100	Prior											0	0
R0160	2010	0	0	0	0	0	0	0	0	0	0	0	0
R0170	2011	0	0	0	0	0	0	0	0	0	0	0	0
R0180	2012	0	0	0	0	0	0	0	0	0	0	0	0
R0190	2013	0	0	0	0	0	0	0	0	0	0	0	0
R0200	2014	0	0	0	0	0	0	0	0	0	0	0	0
R0210	2015	0	0	0	0	0	0	0	0	0	0	0	0
R0220	2016	0	0	0	0	0	0	0	0	0	0	0	0
R0230	2017	0	0	0	0	0	0	0	0	0	0	0	0
R0240	2018	0	0	0	0	0	0	0	0	0	0	0	0
R0250	2019	160	0	0	0	0	0	0	0	0	0	160	160
R0260												<b>Total</b>	160

Gross Undiscounted Best Estimate Claims Provisions													
(absolute amount)													
Year	C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300	C0360	
	Development year											Year end (discounted data)	
	0	1	2	3	4	5	6	7	8	9	10 & +		
R0100	Prior											0	
R0160	2010	0	0	0	0	0	0	0	0	0	0	0	
R0170	2011	0	0	0	0	0	0	0	0	0	0	0	
R0180	2012	0	0	0	0	0	0	0	0	0	0	0	
R0190	2013	0	0	0	0	0	0	0	0	0	0	0	
R0200	2014	0	0	0	0	0	0	0	0	0	0	0	
R0210	2015	0	0	0	0	0	0	0	0	0	0	0	
R0220	2016	0	0	0	0	0	0	0	0	0	0	0	
R0230	2017	0	0	0	0	0	0	0	0	0	0	0	
R0240	2018	2	0	0	0	0	0	0	0	0	0	0	
R0250	2019	530	0	0	0	0	0	0	0	0	0	530	
R0260												<b>Total</b>	530





S.28.01.01

Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

Linear formula component for non-life insurance and reinsurance obligations

C0010

R0010	MCR <sub>NL</sub> Result	113
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Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
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C0020

C0030

	C0020	C0030
R0020	1,147	1,262
R0030	0	
R0040	0	
R0050	0	
R0060	0	
R0070	0	
R0080	0	
R0090	0	
R0100	0	
R0110	0	
R0120	0	
R0130	0	
R0140	0	
R0150	0	
R0160	0	
R0170	0	

Linear formula component for life insurance and reinsurance obligations

C0040

R0200	MCR <sub>L</sub> Result	0
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Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
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C0050

C0060

	C0050	C0060
R0210		
R0220		
R0230		
R0240		
R0250		

Overall MCR calculation

C0070

R0300	Linear MCR	113
R0310	SCR	6,068
R0320	MCR cap	2,731
R0330	MCR floor	1,517
R0340	Combined MCR	1,517
R0350	Absolute floor of the MCR	2,500
R0400	Minimum Capital Requirement	2,500