



# Welcome to UnitedHealthcare Global

United  
Healthcare  
Global

# There for what matters

At UnitedHealthcare Global, our mission is to help people live healthier lives and make the health system work better for everyone. We use our breadth of global solutions, capabilities and resources to develop comprehensive products and services that enable better outcomes.

From health and wellbeing programs to intelligence and assistance services, we dedicate ourselves to serving our clients and members in over 150 countries every day by being there for what matters in moments big and small. Our expertise in global networks, clinical insights, data analytics and technology enables us to deliver solutions that help protect the people we serve.



# How we serve

UnitedHealthcare Global is part of UnitedHealth Group (NYSE: UNH), a diversified healthcare company. Our mission is to help people live healthier lives and help make the health system work better for everyone.



## Our values

- Integrity
- Compassion
- Relationships
- Innovation
- Performance
- Inclusion

## Foundational competencies

- Insights
- Technology
- Clinical excellence

## Our commitment

We are committed to introducing innovative approaches, products and services that can improve personal health and promote healthier populations in both local and global communities.



# Why choose UnitedHealthcare Global

At UnitedHealthcare Global, we are dedicated to protecting the health, wellbeing and safety of global workforces. We go beyond insurance and as your true healthcare partner, we are dedicated to providing international access to quality care.

## Better value for clients

Our clients include multi-national and local businesses, governments, insurers, individuals and families. For them, our expertise in health technology and data enables us to deliver proactive, personalised services that provide real value.

## Better care for members

We're proud to serve our members with medical, wellbeing and assistance services around the world. We bring together enterprise capabilities and local market knowledge to help our members enjoy a simplified healthcare experience – wherever their work takes them.

As a part of the UnitedHealth Group family of businesses, we see the many different interactions across the healthcare system in a way few other organisations can – making us uniquely positioned to address global healthcare challenges for members and create real value for our customers – one person at a time.

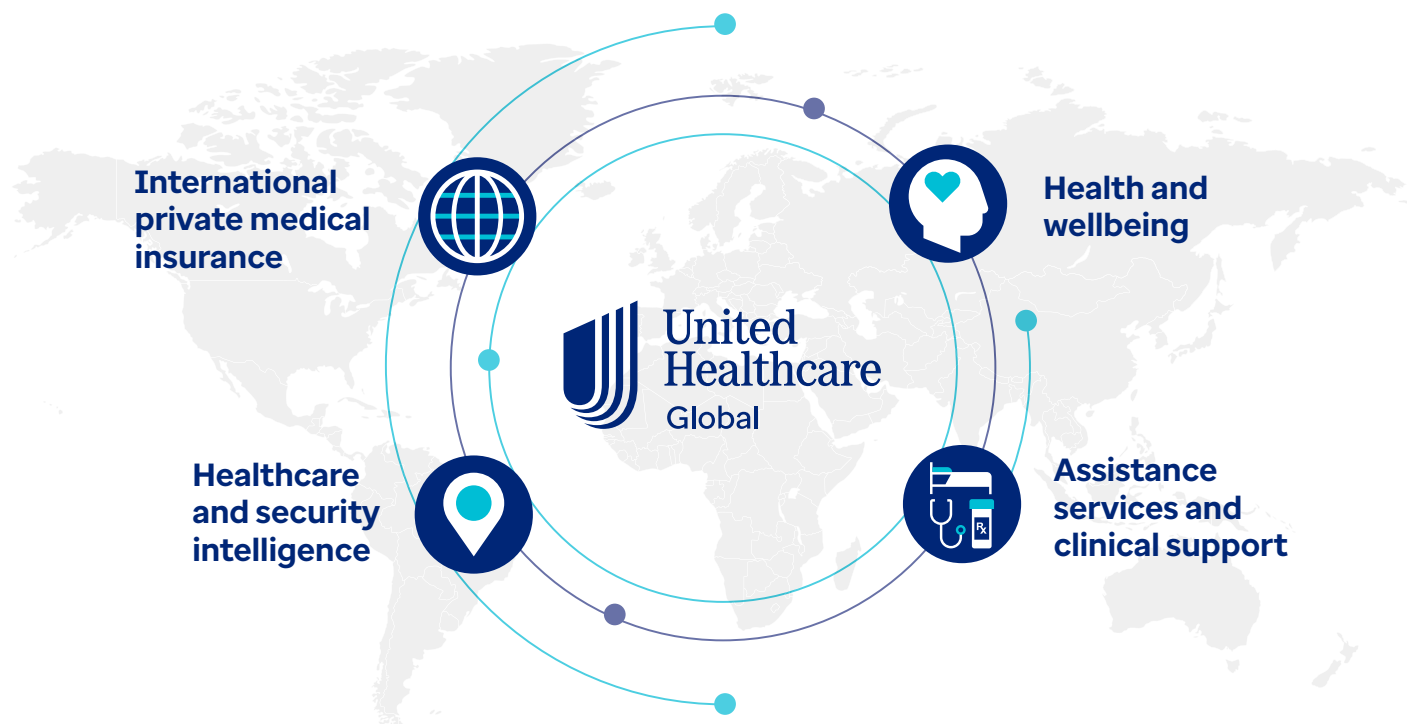
- International private medical insurance for complete care around the globe.
- Health and wellbeing suite of holistic solutions designed to support members physical, mental, social, and financial health.
- Assistance services and clinical support designed to anticipate and respond to international risk and augmented by health care quality and security intelligence. Working alongside assistance and intelligence teams, clinical experts provide medical consultations, care monitoring, and medical guidance across the entire care continuum.
- Healthcare and security intelligence for 200+ territories and countries and 350+ major cities around via the Global Intelligence Centre.

## Global experience

**2.3M+** providers

**40+** years assistance experience

**350+** cities and  
**200+** countries and territories  
monitored for local intelligence



# Connected care

Our service model brings together the best of human expertise and technology to go beyond insurance – and help foster a culture of health with each organisation and every individual. Our responsive service model is built to ease your administrative burden and deliver an exceptional experience to you and your employees from day one forward. We are invested in your success.

## For clients:

- **Consultancy and engagement.** We take a consultative approach, seeking to understand and align with your goals and objectives. Our dedicated Client Services Team collaborates with you to create custom implementation plans while providing insight and ongoing support to address challenges.
- **Ongoing support and plan modifications.** We offer custom reporting, urgent enrolments and intelligence reports – notifications and alerts.
- **End-to-end communication.** When medical needs arise, we provide support through critical care coordination and communication programmes.

## For members:

- **Fostering a culture of health.** A comprehensive suite of healthy living, prevention and education tools and services gives each individual the power to take charge of their physical and mental wellbeing.
- **Personalised support.** Equipping employees with portable care and security programmes, giving them the one-on-one support they need to stay focused on their health and safety.
- **Critical care.** When the unexpected happens, we provide individualised support, connection and treatment built around the person and situation.





## Email us

[group.sales@uhcglobal.com](mailto:group.sales@uhcglobal.com)



## Visit us

[uhcglobal.eu](http://uhcglobal.eu)



## Phone us

+44 (0)20 3907 4922



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